

news Broadland

SUMMER 2023

Summer in
Broadland

Flying the flag for our armed forces



Broadland District Council showed its support for our military personnel when Vice Chairman Cllr Adrian Tipple and Armed Forces Champion Cllr Ken Kelly raised the Armed Forces Day Flag at our new home, the Horizon Building. The flag flew throughout the week leading up to Armed Forces Day on 24 June.

The Council is proud to hold the Gold Award in the Armed Forces Covenant Employer Recognition Scheme. The Gold Award, given to employers by the Ministry of Defence is the highest accolade granted under the Employer Recognition Scheme, reserved for businesses with the strongest commitment to supporting the military community.

Managing Director of Broadland District Council, Trevor Holden, former Wing Commander in the RAF, said: "Through this simple act, we recognise the selfless actions shown by our armed forces community and their families. We take huge pride in offering our support to them, just as they supported our nation through their service."

"Raising the flag sends a clear message of support to all the men and women who are currently serving in our British Forces, the service families, veterans and cadets."

You can find out how the Council supports serving personnel and veterans by visiting our website.

Editorial

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Useful contacts

Broadland District Council main switchboard:
01603 431133 Monday – Friday 8.30am to 5pm
Website: southnorfolkandbroadland.gov.uk



@BroadlandDC



@BroadlandDistrictCouncil

Support for anyone who is feeling vulnerable:



- ▶ All ages
- ▶ Help with obtaining the basic essentials
- ▶ Feeling isolated
- ▶ Worried about issues at home, including relationships
- ▶ Money issues

Call Help Hub: 01603 430431
e: helphub@southnorfolkandbroadland.gov.uk



A message from the leader



It is both an honour and a privilege to have been elected as the Leader of Broadland District Council and I welcome all our new members and welcome back all those who have been re-elected. I am sure that we will all be working hard to carry out our duties and represent you, our communities with care and integrity.

I am often asked why I became a councillor. I think part of that is from my own family background. My mother's family had long been residents in the Broadland area, living in Horsham St Faiths from the early 1930s and later in Sprowston, so when I moved

to Spixworth in the late 1980s with my husband and two small children, I felt a very immediate and strong connection to Broadland and our towns and villages. That feeling has only strengthened and grown with the years and so when I took early retirement, I knew I wanted to be able to give something back to the community I felt so much a part of. I started my council journey back in 2015 when I joined my local parish council with a desire to help in our village and having followed that with being elected to Broadland District Council in 2019, I am thrilled to be able to continue to have the opportunity to work with councillors from across Broadland to achieve great things for our wider community.

Following this year's elections, I am really pleased to have been able to work with colleagues in the Council's Labour and Green groups to form a new administration. I am sure that, as we work to review policies and begin the process of delivering

the commitments that we made in our respective manifestos, our new administration will be an open partnership, working with all councillors and partner services in Broadland.

I and my fellow councillors know we are all facing challenges. The cost of living crisis has made everyone's lives far more difficult in so many ways, and our challenge as a council is to forge new opportunities as we build on the services we provide and enhance the support we can offer, while consistently acknowledging and paying due regard to our local, national and global environment.

In short, we will look to build and develop new ways of working to provide new opportunities, while ensuring that our communities remain at the heart of everything we do.

**Councillor Sue Holland,
Leader of Broadland
District Council**

Contents

- 5** We have moved
- 6** Meet your Councillors
- 9** Helping businesses thrive
- 11** Taking pride in our communities
- 16** Aylsham champions mental health



New Chair elected

At Broadland District Council's AGM, held on Thursday 25 May, Councillor Caroline Karimi-Ghovanlou was elected as Chairwoman. Councillor Adrian Tipple was elected as Vice Chair.

Councillor Karimi-Ghovanlou has chosen Hamlet Children's Centre

and Vision Norfolk as the two charities she will support over the coming year.

The Hamlet Centre provides recreational, educational and social opportunities for children and adults with profound disabilities and complex health needs. Vision Norfolk is a charity for people living with sight loss and visual impairment, offering practical and emotional support.



Previous Chairman, John Fisher presented a cheque for £4,000 to Simon Wright from Nelson's Journey.

John Fisher chose Nelson's

Journey as his charity to support during his time in office as Chairman. Nelson's Journey is a Broadland-based charity supporting children who have suffered bereavement.

Join us for Breakfast

We understand how important it is to support our local economy. Our quarterly Business Breakfasts provide an ideal networking opportunity for the local business community and a chance to hear from experts on relevant topics.

The next Business Breakfast will be hosted by Broadland District Council in September. The Breakfast is open to any business, large or small.



Sign up to our business newsletter to be kept up to date with the latest information, guidance, support and business events.



Scan me

We have been shortlisted for two national awards!

The judges have cast their votes and both Broadland District and South Norfolk Councils are delighted to have been shortlisted at this year's Local Government Chronicle Awards.

Both Councils are recognised on a national stage, as the LGC Awards celebrate the absolute best in local government across the country.

The Councils have been shortlisted in the Public/Public Partnership category with the submission based on the amazing work being done by teams in the Help Hub and specifically the District Direct team.

The judges have also shortlisted the Council's submission promoting the work at the Broadland Food Innovation Centre, which was entered in the Economic Support category.





We have moved

We are now in our new home, the Horizon Building on Broadland Business Park.

The much lower running and maintenance costs of the Horizon Building will provide huge savings to the Council and any future increases in energy prices will be offset, thanks to lower running costs and the hundreds of solar panels that are already installed.

Our new home is also much more environmentally friendly, and the move will help us dramatically reduce our carbon footprint by around 84%. This huge reduction will help us reach our target of achieving Net Zero by 2030.

Another benefit of the Horizon Building is it's easy to access by public transport, and for those with cars, there is plenty of parking available with designated disabled parking spaces. There are also cycle racks for visitors to use.

How to get here

By bus

Konectbus

Route 5: Postwick Park and Ride - Yarmouth Road - Norwich Railway Station - Norwich City Centre

First Eastern Counties

Route 15: Blofield Heath - Broadland Business Park - Norwich - Hethersett - Wymondham

Route 15A: Lingwood - Broadland Business Park - Norwich - Hethersett - Wymondham

Route 15B : Acle - Brundall - Broadland Business Park - Norwich - Hethersett - Wymondham

The following routes stop at Primrose Crescent in Thorpe St Andrew:

Route 5B: Eaton - Norwich - Thorpe St Andrew (Primrose Crescent) - Rackheath - Salhouse - Stalham

Route 14: Blofield Heath - Plumstead - Thorpe St Andrew (near Sainsbury's) - Norwich - Cringleford - Hethersett - Wymondham

Route 14B: Blofield Heath - Thorpe St Andrew - St Stephen's Street (Norwich)

Route 31: Costessey - Bowthorpe - Eaton Park - Castle Meadow - Railway Station - Thorpe St Andrew (Primrose Crescent) - Sprowston

By rail

Local trains include:

Yarmouth to Norwich
stopping at Acle, Lingwood, Brundall, Brundall Gardens

Lowestoft to Norwich
stopping at Lowestoft, Oulton Broad, Somerleyton, Haddiscoe, Reedham, Cantley, Buckenham, Brundall, Brundall Gardens

Sheringham to Norwich
stopping at West Runton, Cromer, Houghton Road, Gunton, North Walsham, Worstead, Hoveton, Salhouse

Meet your Councillors

In May, there was a local election where residents had the chance to vote on who they wanted to represent them at Broadland District Council. Meet your new councillors here.



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Thorpe St Andrew North West
**A by-election will be held for this ward,
please see [southnorfolkandbroadland.gov.uk/
election-results](https://www.southnorfolkandbroadland.gov.uk/election-results) for details.**

Conservative Group

Labour Group

Liberal Democrats

Green Party

New spirited tenant for Food Innovation Centre

The Norfolk Spirit Company is the latest business to pick up the keys to their bespoke food-grade unit at the Broadland Food Innovation Centre. The company, which produces Norfolk Rum from local ingredients, are a welcome addition to the food and drink community starting to grow at the Food Enterprise Park near Honingham.

Business owner Ben Crisp said: "We started with an idea that came up at the beginning of the pandemic, about creating a beautiful rum, and then suddenly we found we had a business which was taking off. It soon made sense to move into this amazing Centre because it gives us the space and ideal environment to develop new lines, build our network and explore opportunities. We can also stay in Norfolk, which is incredibly important to us."

Norwich-based hand-made frozen meals brand, Farmyard Frozen, will also soon be moving into the Broadland Food Innovation Centre as part of their continued growth. The business which was born out of the Covid lockdowns, has outgrown current production facilities.

Farmyard Frozen is the brainchild of Chef Andrew Jones and his wife Hannah Springham, the culinary figures behind the award-winning Farmyard restaurant in Norwich and The Dial House in Reepham. They create refined, chef-prepared, frozen meals made with top quality, seasonal and locally sourced ingredients and supply local farm shops and delis as well as nationwide retailers.



Hannah said: "When we heard about the food production units at the Broadland Food Innovation Centre it sounded exactly what we were looking for because the facilities are first class. It's also exciting that we will be at the heart of a supportive community of innovative food and drink businesses."

The Broadland Food Innovation Centre, offering 13 food-grade incubation units, two test kitchens, a sensory kitchen, meeting rooms and state of the art conferencing facilities, is part of a ground-breaking project designed to support and fast-track the growth and success of food and drink businesses, not just in Broadland but across both Norfolk and Suffolk.

Tenants benefit from being in an ideal environment alongside other food businesses, all accessing bespoke support, with membership of the food and drink cluster. Tenants also have access to research and development being carried out at the world famous Norwich Research Park.



Businesses interested in the facilities at the Broadland Food Innovation Centre should contact Nick Dunn at Brown & Co.
nick.dunn@brown-co.com

Helping businesses thrive

9



Andy Neale at the Black Swan Inn in Horsham St Faith has been running his business for nearly 20 years. Over that time, he has invested in many improvements. In 2013 he converted an outbuilding to create eight new rooms to let, and in 2018, he built a large extension to house three new rooms and a function room.

Andy said: “The Development Grant I received through the Business Builder scheme has meant I can upgrade the older rooms to keep pace with modern expectations.”

He will use the money to install USB plug points, new carpets and furniture. He added: “This investment means I can charge more for the rooms and increase the occupancy rate, which in turn, will mean I can afford to hire another employee.”

By investing in local businesses, the Council is helping to create a thriving local economy and more jobs for local people.

Andrew Morton, owner of Bluebell Wood Burial Ground, also successfully applied for a Development Grant through the scheme, which meant he could afford to purchase a GPS satellite reader that can pinpoint a burial site and a new electronic buggy that will help the business up its green credentials and meet its carbon neutral targets.

This project is part-funded by the UK Government through the UK Shared Prosperity Fund.



If you own a business in Broadland, make sure you have all the latest business support and information by contacting our Business Development Team, by signing up to the newsletter and following us on socials.
business@southnorfolkandbroadland.gov.uk

From budding entrepreneurs to big corporations, we are helping to boost our economy by supporting our business community through our Business Builder programme. The scheme offers funds, training and advice to help Broadland's businesses succeed and grow.

Owner and creator of Native2Norfolk, Finley Robertson, wanted to showcase Norfolk's exciting food and drink scene, starting with a series of farmers' and producers' markets, food fairs and food festivals. However, to help launch his business he needed extra support and that's where our Business Development Team was able to help with expert advice and mentoring, which included a practical online course covering all aspects of running a business.

Finley said: “I've grown up in the business world and seen and managed many things, but I've never received formal training or teaching around aspects of business. The Business Builder course covered everything you need to know and wasn't too long, strenuous, or boring. Alongside the course, the 'portal' was full of useful resources that I still find myself referring to.”

As well as supporting start-ups, Business Builder also helps established firms to develop and grow.

Vote for your Community Heroes

Do you know someone who goes above and beyond to improve life in their community? Then show them you appreciate their efforts, by nominating them for a Community at Heart Award.

The awards recognise and celebrate the outstanding achievements of residents from across the district. This year there are eight categories, including Inspiration of the Year, Young Hero of the Year, Volunteer of the Year, Helping Hand Award, Green at Heart Award, Business in the Community Award, Community Group of the Year and of course Community Hero.



If you know an individual or group that have gone the extra mile to have a positive impact in their community, please nominate them today. Nominations close 13 September 2023.

Clarion Futures, the charitable foundation of Clarion Housing Group, sponsor the event.

To nominate someone today, search Community at Heart Awards 2023 on our website or scan the QR code.



Scan me



Doing a whole lotto good!

Broadland's Community at Heart Lottery family has raised a whopping £100,000 for good causes across the district.

Thank you to all our incredible supporters – you are making a difference to thousands of local people.

Money raised by buying tickets goes directly to 90 good causes in our district, and we're recruiting more each month. They range from foodbanks and mental health charities to schools and older people's

groups – we have such a wide range of good causes that finding one close to your heart to support is easy!

Spixworth Youth Football Club has received nearly £3,000. Darren Stubbs from the club said: "The lottery is a fantastic help to supplement our income and keep our subscriptions as low as possible. Recently we were able to have a fun day to celebrate our children and volunteers - events like this are made possible by the lottery."

Slow Food Aylsham has received £3,500 through the lottery. Its Chair, Patrick Prekopp, said: "Lottery funding has helped us to be more adventurous with our public activities, which has raised our profile at events like the Aylsham Show, and enabled us to create two recipe books for foodbank users. We can now afford to print more of these to help people cook simple, healthy food."



If you want to win amazing prizes of up to £25,000, get your £1 ticket via our lottery website southnorfolkandbroadland.gov.uk/communities/community-heart-lottery. Or if you are a non-profit group looking for a sustainable way to raise funds, head to this same web address to sign up for FREE.



Taking pride in our communities

From repairing the roof of Reepham's Bircham Centre, to installing solar panels at Rackheath Pavilion or refurbishing Hellesdon Community Centre's toilets, our new Pride in Place initiative has been making key improvements to your community spaces.

Pride in Place grants are available to local town and parish councils, community groups, and voluntary groups, to make your local environment feel safe and look attractive, help your community venues thrive and fund community-led projects that foster a sense of belonging.

One community space to benefit from the grant is the Bircham Centre in the heart of Reepham. This building was gifted to the town over 100 years ago and is home to the town's library,

archive, charity shop and second hand book shop. It's central to Reepham life, a place where local groups meet, events take place and the community comes together.

Centre Manager Polly Brockis said: "The £10,000 from the Pride in Place initiative, alongside our community fundraising and other charitable donations, will help us to repair the building's roof and ensure this well-loved community

asset remains central to Reepham life for future generations."

Community is at the heart of what we do as a council, and we want to tap into our residents' incredible local knowledge so that we can improve our district together.

All communities have features that their residents take pride in and these help us form our sense of place identity and belonging, such as a beautiful park full of flowers, a buzzing high street or a village hall that brings people together for events and activities.

We are working with our communities to give you the power to make decisions and allocate funding, so that we can build resilient and safe neighbourhoods that people want to live, work, play and learn in.

This project is funded by the UK Government through the UK Shared Prosperity Fund.

If you have ideas for how you would improve your community facilities or develop more, and build community spirit in your neighbourhoods, please visit southnorfolkandbroadland.gov.uk/prideinplace



Scan me



Love your Local Farm Shops

Here in Broadland, we are lucky enough to be surrounded by farms that grow and rear produce, much of which you can buy from your local farm shop.

There are some amazing farm shops in our district that produce and sell fresh, high-quality produce, from delicious cheeses to free range eggs and locally reared meat. For starters look out for Little Norfolk Farm in Horsford, Beeston Garden Centre Farm shop on the North Walsham Road, Eves Hill Farm near Reepham, White House Farm in Sprowston, the Blofield Farm Shop off the A47 and the small but mighty little Egg Shed near Burlingham. Don't forget online shops too, such as Swannington Farm to Fork where you can go to pick up your order or get it sent to your home.

They also support other local producers by selling their products too. Everything from honey to wine, bread to cakes and much more can be found in Broadland's farm shops.

When you buy from a farm shop, you're not just getting delicious, quality products straight from the farm to your fork, but you're also supporting our local farmers and businesses, which puts money back into the community and creates jobs for local people. It's an easy way to cut down food miles too.

The Team at The Goat Shed said: "We work alongside many incredible local artisan producers and others from further afield to ensure our award-winning farm shop is stocked with an array of high quality, seasonal products for our customers.

In November, we opened our Cheese Room & Deli, hosting an impressive selection of Norfolk cheeses, including our very own award-winning hand-made goat's cheese. The Goat Shed Kitchen is a must, beautiful dishes created by our chefs, showcasing local farmers and producers, such as Swannington Farm to Fork, Hingham Eggs, Fruit Pig, all coming together to create the Ultimate G.O.A.T breakfast. We also can't forget to mention the welcome committee, our much-loved goats, who can't wait to meet you!"

So next time you see a sign for a farm shop, take a chance and turn off.



Follow [@lovelocalspendlocal](https://www.instagram.com/lovelocalspendlocal) on Instagram to discover fantastic local food and products as well meeting some of the great people behind the businesses.

Love Local
Spend local



Ten things to do this summer on a budget!

Taking the family out this summer doesn't have to be expensive. There are plenty of places to visit right on our doorstep, which will keep all ages entertained for free or at low-cost.

13

1 Walk along all or part of the Bure Valley Railway path between Aylsham and Wroxham and return by train bvrw.co.uk.

2 Spend an afternoon at Salhouse Broad, with play area, walks and canoe hire, it's the perfect spot to enjoy a picnic or an ice cream.

3



Enjoy a walk around Taverham Mill, with spectacular views and wonderful wildlife, a play area for children and a café.

4

Explore the forests, fields and lake of the Blickling Estate.

5



Discover the Broads National Park and Ranworth on foot following the South Walsham Broad and River Bure loop taking in St Benet's Abbey.

6

Have a go at paddleboarding or canoeing on the river Bure – bring your own or hire.

7

Visit RSPB Strumpshaw Fen Nature Reserve for bird watching, reedbeds and orchid meadows.

8



Visit our beautiful market towns and villages such as Aylsham, Reepham, Heydon and Coltishall for exploring, shopping and eating out.

9

Challenge yourself to do the 12.5 mile Themelthorpe loop.

10

Enjoy a picnic, walk or cycle ride at Broadland Country Park.

For push-the-boat-out days, visit The Bug Parc, ROARR! Dinosaur Park, Blickling Hall & Garden, Pettitts Animal Adventure Park or hire a day boat on the Broads.

Whatever your budget, Broadland's got you covered for great days out!

Changing for the better

Over 250,000 people in the UK need Changing Places Toilets to enable them to get out and about and enjoy the day-to-day activities which many of us take for granted.

These accessible toilets have been installed at ROARR! Dinosaur Park and are under construction at the Blickling Estate.

The new facilities have more space and equipment, including a height adjustable changing bench, a peninsular toilet and a ceiling hoist.

The Changing Places Consortium contributed £50,000, Broadland District Council £30,000 and the venues themselves funded the project with £20,000.

For more information

Please visit:
changing-places.org



Free summer of cycling



This summer, we are holding three cycle sessions at Broadland Country Park to encourage families to get on their bikes and explore the beautiful local countryside.

Get your bike in tip top condition at our cycle maintenance session on 29 July. Our trained volunteers will service your bike and show you the skills you need to service and fix it yourself. You'll also go home with your own puncture repair kit!

Join us on 19 August for a fun group ride which will take you around the park and beyond, led by an experienced instructor. If you have one, please bring a cycle helmet and Hi-Vis. If not, there will be a limited number of these available to use on the day.

During our final event on 30 September, you can discover more about where to enjoy cycling in the county. There will also be family activities, including outside games, arts and crafts. As well as the chance to practice your new cycling skills around the park.

These events are open to all ages and abilities and accessible bikes are available.

Tickets are £5 per family, visit **southnorfolkandbroadland.gov.uk/broadlandcountrypark** for more information and to book.

Holiday fun!

For over 30 years, our popular holiday club has provided fun activities for children aged five to 16 during all school holidays. This summer, Tots2Teens is back and better than ever!

Children can come along and try something new, have fun and make new friends at a wide variety of sessions, running on weekdays from 24 July to 5 September (excluding 28 August 2023).

Whether your child is into cookery, making things, being creative or loves getting outdoors to play sports – we have something to keep them entertained!

Snacks and a packed lunch are provided for all children.

We are a Big Norfolk Holiday Fun provider and funded places are available. If your child is in receipt of means-tested free school meals please call us on 01603 430525 to enquire.



Head to **www.southnorfolkandbroadland.gov.uk/t2t** for more information and to book.



Find us on Facebook to keep up to date! **Tots2Teens School Holiday Activities.**

Run 10K this Autumn

MARRIOTT'S WAY

10K



15

Get a head start by signing up now for Broadland District Council's Marriott's Way 10K, taking place on Sunday 8 October.

Currently in its 14th year, this well-established run is a firm favourite on the East Anglia race calendar, attracting hundreds of runners of all ages and abilities from all over the county.

Jill Simmons, who took part last year, said: "The race was so well organised and the atmosphere fantastic, everyone was so friendly and spurred each other on. I can't wait for this year's event."

Starting in Aylsham, on the Marriott's Way trail, the run winds its way through some of Norfolk's most picturesque countryside, before finishing in the quaint market town of Reepham.

Being mostly off road, the route is the perfect terrain for those who love to hit the trails but also people new to running due to the softer footing.

Friendly marshals and spectators will line the route, so runners are supported all the way round. The top three male and female athletes will receive trophies, as well as the winners of each age group up to 70 years.

Runners can sign up as individuals or as a corporate team of four. Find out more information and sign up by visiting the Broadland District Council website or searching for 'Marriott's Way 10K'. Affiliated places are £17, non-affiliated are £19 and, on completion of the run, you'll receive a finisher vest and medal.



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Aylsham champions mental health

Aylsham has officially been declared a 'Mindful Town' as part of our project to support people suffering with mental health issues in Broadland.

The Council has worked with partner organisations to provide free training sessions as part of the Mindful Towns and Villages project (MTVP), enabling people in Aylsham to become certified Wellbeing Champions.

The project ensures that immediate support is available in the community and in the workplace, and raises awareness of mental health issues while challenging the associated stigma.

We are working with Norfolk and Suffolk Foundation Trust's Wellbeing Service and workplace health provider Thriving Workplaces to train and support local community groups, schools and businesses to create hundreds of Wellbeing Champions, with funding from the North Norfolk Health and Wellbeing Board, part of the Norfolk and Waveney Integrated Care System.

All organisations that take part in the Mindful Towns and Villages Project will receive branding that shows they're certified, in recognition of their commitment and training.

Our Help Hub is supporting all of the newly-created Wellbeing Champions and the Help Hub has recruited a Mental Health Support Worker to talk through residents' concerns and provide advice on next steps, and the different services available.



Scan me

MTVP will be rolling out across the district, so if you are a community group, a business or an organisation in Broadland that would like to have free mental health training, go to southnorfolkandbroadland.gov.uk/mindfultowns to find out more and sign up.

Help with financial hardship



Our Financial Wellbeing Team, part of the Help Hub, support individuals and families to take control of their finances.

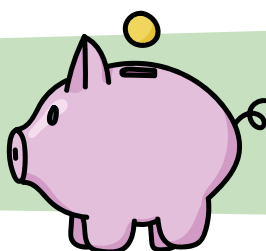
The team provides advice on living costs, welfare benefits and debt solutions. They also provide funding to low-income households to help with essential costs such as utility bills.

In the last year, the team have supported over 1,200 households and have issued over £450k in Household Support Fund grants to families on low incomes.

The Household Support Fund is delivered in partnership with Norfolk County Council and the Department for Work and Pensions and provides support to address severe financial hardship generated by rising costs of living.

The scheme has been extended until March 2024 and can help with costs such as energy, heating oil, water bills and other household bills.

Funding is subject to an assessment and is delivered as part of a wider package of support which includes debt and money management advice.



For more information, please contact the Help Hub.

01603 430431

helphub@southnorfolkandbroadland.gov.uk

Helping first time buyers

A new scheme has been launched to help first-time buyers get a foot on the property ladder.

The First Homes scheme is a government initiative that offers eligible first-time buyers the chance to buy new, affordable, energy efficient homes in their local area at a discount of at least 30% of the market value.

The scheme is designed to help local residents remain in the areas where they grew up and enable them to stay close to family and friends. Using the First Homes scheme can also help by lowering the amount of deposit needed and by helping to make mortgages more affordable too.

To be eligible for the scheme you must be: 18 or older, a first-time buyer, able to get a mortgage for

at least half the price of the home and have a total household income of no more than £80,000. Priority will also be given to people who already live or work in the Broadland area, essential workers and members of the armed forces.

Every home that is sold is valued by an independent surveyor to make sure the discount is based on actual market value. The cost of the house is also capped at £250,000, after the 30% discount has been taken off.

When the time comes to move on, the house can only be sold to someone who is eligible to buy a First Home. They must be given the same percentage discount, based on the home's market value at the time of sale.

These First Homes were delivered as part of a pilot scheme.

To find out more about the First Homes scheme and to check if you are eligible please visit **gov.uk/first-homes-scheme**

Millions of pounds to help homeowners save energy

Broadland District Council has successfully led on a bid to secure £3.4 million of Government funding to improve the energy efficiency of privately owned homes in Norfolk.

Funding from the Government's Home Upgrade Grant will be administered by the County's local authorities, which form the Norfolk Warm Homes Partnership.

Grants of up to £38,000 are available to low income households that are off the mains gas grid for improvements such as loft and wall insulation, air source heat pumps and solar panels.

The energy efficient measures will reduce homeowners' carbon

emissions, helping the UK meet its 2050 net zero target.

All grants are subject to survey, the home's suitability for works and the Energy Performance Certificate (EPC) rating.

Eligible properties must be privately owned and have an EPC rating of D, E, F or G.

To qualify for funding, homeowners should have a gross annual household income of £31,000 or less, or £20,000 after paying mortgage or rent, or be an owner-occupier in receipt of means tested benefit. Landlords will need to contribute at least one third of the total costs.



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If you think that you meet the above criteria, call us today on 01603 430 103 or visit: norfolkwarmhomes.org.uk

Loans for greener homes

Interest free loans of up to £5,000 are available for homeowners keen to up their green credentials.

Broadland District Council have partnered with the Eastern Savings and Loan Credit Union (ESLCU) to offer a limited number of 0% interest free loans for renewable technologies and energy-efficient improvements.

Solar panels, insulation, air source heat pumps and

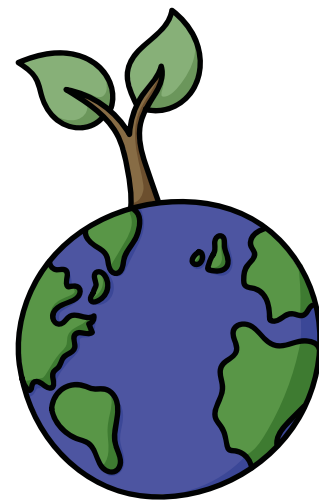
double glazing are just some of the improvements available for funding under the Broadland Green Loan scheme.

To qualify, you must be a homeowner within Broadland, become a member of the ESLCU and adhere to the installer and warranty requirements.

More information can be found by visiting southnorfolkandbroadland.gov.uk/SustainableHomesScheme



£10K for green projects



Working with our waste partner, Veolia, we are offering £10,000 to support environmental schemes that will have a lasting impact on the community.

Applications for Broadland's Sustainability Fund opened on 21 April. The Fund supports projects that make a positive and sustainable difference to the local area and delivers long-term social and environmental benefits.

Last year the fund supported 11 grassroots projects across the district, including funding for new

gardening tools for educational charity The Papillon Project, litterpicking equipment and tools for Brundall Community River Watch and money to support new lighting and signage at Reephams charity Scrapbox.

Petula Chenery, Manager of Scrapbox said: "This award means a great deal to us and will make a big difference to our operation and how we can continue to provide reclaimed art and crafting materials saved from landfill here in Norfolk."

The Fund is open to all not-for-profit organisations, community groups or individuals operating in Broadland.

Projects should aim to fulfil at least one of the following criteria: enhancing biodiversity, promoting sustainable behaviours (reduce, reuse and/or recycle), protecting or preserving resources and the environment and using recycled, reused or reclaimed materials.

To apply visit **veolia.co.uk/Sustainability-Fund**.

Closing date for applications is Friday 29 September.



It's fashionable to recycle

In April, residents updated their wardrobes for free at our Clothes Swap event at Roxley Hall in Thorpe St Andrew, organised by our waste partners Veolia.

Over 200 items went to new homes and the rest were donated to our textile recycling partner, so nothing went to waste.

Current trends for 'fast fashion' have resulted in more than half of all items purchased being thrown away in less than a year and each year an estimated £140 million worth of clothing is sent to UK landfill, according to the charity WRAP.

Duncan McBurney, Contract Manager for Veolia Broadland, said: "By reusing items instead of throwing them away we're not only preserving resources, we're also helping local residents looking to save money and build a more sustainable community."



Pro-Grow giveaway

One thousand lucky garden waste customers have received a free 50-litre bag of Pro-Grow Multi-Purpose Compost from our waste partners Veolia.

The give-away is our way of saying thank you to all our garden waste customers for helping to protect the environment.

To find out more and to order a garden waste bin, visit southnorfolkandbroadland.gov.uk/garden-waste-composting/garden-waste



Volunteers bag cash prizes

Scores of volunteers joined in Broadland District Council's Big Litter Pick 2023 earlier in the year.

From March to June, groups from across the district took to the streets and community spaces to rid their local area of litter.

This is the second year the Council has held the event, to help keep the district looking tidy.

Every group that took part was given a £20 voucher to spend on their group, charity or local community and a share from our £4,000 prize fund.

Next year we would love to make our litter pick bigger and better, so if you'd like to take part, please email contractsofficer@southnorfolkandbroadland.gov.uk



Find out more

Our litter picking equipment is available all year round for communities to borrow. For more information visit southnorfolkandbroadland.gov.uk/bdc-litterpick

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A year of recycling



Broadland District Council's electrical, battery and textile collection service is 1 year old.

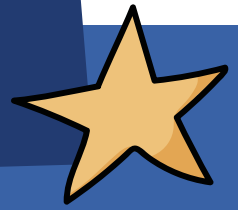
Over the past 12 months, our bin crews have collected over 50 tonnes of electricals, equivalent to ten fully grown elephants, almost 40 tonnes of textiles and 7 tonnes of batteries.

Thank you for supporting the service, allowing us to reuse and recycle your items.

Keep putting your items out each week on your rubbish and recycling bin collection day in standard size carrier bags.

Find out more: southnorfolkandbroadland.gov.uk/electricals-batteries-textiles

Seeing stars in Broadland



Stargazers can now enjoy Broadland's dark skies from its newest viewing platform at Salhouse Broad, which was part-funded by Broadland District Council.

Visitors tried out the viewing platform and observatory pier in March, at the launch event. The new facilities mean stargazers can now take in the universe's wonders in one of the darkest parts of the country.

Members of the public enjoyed views of the moon in the early evening, and even though clouds made stargazing tricky, they were lucky enough to spot the international space station.

Astronomers from the Norwich Astronomical Society were on hand to share their knowledge of the sky at night, and it was also a chance to celebrate Earth Hour, a symbolic event to show collective support for the planet.

Salhouse Broad is a Dark Skies Hub, which is part of a new network of Broads Discovery Hubs.

Discovery Hubs is an initiative of the Broads Trust in cooperation with the Broads Authority designed to promote sustainable, low-impact discovery of the National Park throughout the year.

The new platform, which is now open to the public, was co-funded by Broadland District Council and the EXPERIENCE project and will be maintained by Salhouse Broad/the Broads Trust.

EXPERIENCE is funded by INTERREG France Channel England Programme via the European Regional Development Fund. The event was organised by EXPERIENCE.

For more information

Visit benorfolk.co.uk/activities/salhouse-broad-dark-skies-discovery-hub



Scan me



A helping hand

If you have a job that needs doing and are struggling to find someone to help, look no further than our Handyperson Plus Service.

Residents 65 and over or those at higher risk can benefit from this service to help with small repairs and changes that make homes safer and secure.

Our team is fully trained and insured and can help with jobs such as fitting key safes and locks, minor plumbing, putting up or replacing smoke alarms, fitting grabrails and putting up shelving.

Our team are also able to talk to you through other

home help options and give you advice on different services and grants that are available.

They can also tell you about all community support available locally, including social clubs, coffee mornings or events in the local area that you may be interested in and not aware of.

There is an hourly charge for this service, however you may not have to pay if you receive certain benefits.

To request the Handyperson+ service, phone **01603 430518** or email handyperson.bdc@southnorfolkandbroadland.gov.uk

Creating a sanctuary from domestic abuse

We are part of a new Norfolk-wide initiative which helps survivors of domestic abuse to continue living in their own homes when it is safe to do so.

The Sanctuary Scheme aims to help survivors to stay in their homes, close to their support networks of friends, family, school and work.

Our trained officers assess the home and if the perpetrator

no longer lives within the same property and has no legal rights to do so, then they can install extra security measures, such as new locks, security lights and alarms to enable survivors to feel secure.

This service is free to all residents whether tenants in social housing, privately renting, or homeowners. In cases where landlord consent is required, our Sanctuary officers will try to obtain this.



To make a request, visit www.southnorfolkandbroadland.gov.uk/sanctuariescheme

On our Sanctuary webpage you will be able to find further information and a link to our referral form.

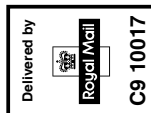
Or call **0808 178 4702** to speak to our Help Hub.

How has being a youth leader shaped my life? **#ASKME**

'St John has been a phenomenal part of my life - from gaining new skills to teaching others basic life skills and teaching cadets. It has allowed me to grow into who I am today.'



- Shahid Quadar, Youth Leader



St John Ambulance is opening a new Cadet Unit!
And we need YOU!
Come, inspire, teach young people in your community!

As the Cadets learn & develop, so will you.
 You'll gain communication, listening and presentation skills and grow in confidence. You'll learn First Aid and leadership with our training. Under your leadership, young volunteers will develop their potential, they will learn vital first aid skills that they can deliver at events and activities around the country.
 As a unit of adults and young people together, you will have a real impact on your community.



Find out more about the role



If this item is undelivered or for postal address:
 Broadland District Council, Horizon Business Centre, Peachman Way,
 Broadland Business Park, NORWICH, NR7 0WF

August bank holiday bin collection day changes

All collections will be one day late.

You can keep up to date with collection changes by downloading the Broadland Bin Collections app via the App Store or Google Play.

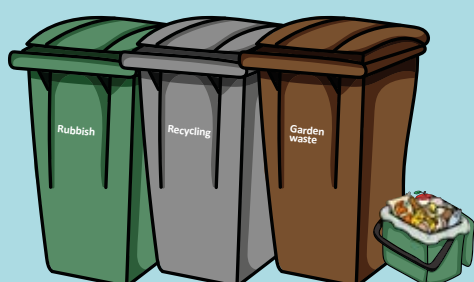


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Normal collection day

Collection day change

Monday 28 August	→	Tuesday 29 August
Tuesday 29 August	→	Wednesday 30 August
Wednesday 30 August	→	Thursday 31 August
Thursday 31 August	→	Friday 1 September
Friday 1 September	→	Saturday 2 September



Property 1st

Building and Maintenance



We are a trusted and local Broadland company to help with your maintenance and renovation project.

Maintenance, Repairs, Carpentry
 Bathrooms and Wetrooms
 Plumbing, Decorating, Tiling
 Roofs & Gutters, Windows & Doors
 Kitchen installations
 Refurbishments & Alterations

Call us: 01603 404445
 email: info@prop1.co.uk
www.prop1.co.uk

