

“Pro-Grow™ Compost Giveaway” competition

Please see the terms and conditions of the competition below.

PRIZE COMPETITION TERMS AND CONDITIONS

By participating in this prize draw, entrants confirm that they have read, understood and agree to be bound by these terms and conditions.

1. The Promoter

The promoter is: VEOLIA ES (UK) LIMITED of 210 Pentonville Road , London N1 9JY.

2. The competition

2.1 The title of the competition is Pro-Grow™ Compost Giveaway.

2.2 The prize consists of one bag of 50 litres of Pro-Grow soil conditioner worth £5.73 per winner (1,000 winners in total).

3. How to enter

3.1 The competition will run until we have received 500 responses or until 15 September.

3.2 All competition entries (garden waste resubscription) must be received by the Promoter via the respective channels as provided within clause 3.3 below by the Closing Date. All competition entries received after the Closing Date are automatically disqualified.

3.3 Residents will be able to register their interest via an online form, the first 1,000 customers registering their interest will receive a bag of compost.

3.4 To enter residents need to have joined the green waste service before 1 April 2022 and renewed for 2022/2023 with an active service.

3.5 The Promoter will not accept:

(a) responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or

(b) proof of transmission as proof of receipt of entry to the competition.

3.7 By submitting a competition entry, you are agreeing to be bound by these terms and conditions.

4. Eligibility

4.1 The competition is only open to all residents who joined the garden waste service before 1 April 2022 and renewed for 2022/2023 with an active service, aged 18 years or over, except:

- (a) Employees or relatives of the Promoter or its holding or subsidiary companies; and
- (b) Employees or relatives of Broadland District Council.

4.2 In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the competition.

4.3 The Promoter will not accept competition entries that are:

- (a) automatically generated by computer;
- (b) completed by third parties or in bulk;
- (c) illegible, have been altered, reconstructed, forged or tampered with; or
- (d) incomplete

4.4 There is a limit of one entry per household, including previous giveaways. Residents who have purchased several green waste bin (brown bin) will still be limited to one entry.

4.5 The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

5. The prize

5.1 Each selected winner will win a bag of 50 litres of Pro-Grow Multi-Purpose Compost.

5.2 Prizes are subject to availability. The Promoter reserves the right to substitute the prize with a prize of equal or greater value.

5.3 The prize is not negotiable or transferable.

5.4 In order to claim the prize you must follow competition rules and comply with these terms and conditions.

6. Winner announcement

6.1 The Promoter will contact the winner via the contact details provided in the survey within 28 days of the Closing Date. The winner will be required to respond within 28 days or a new winner will be selected.

6.2 The decision of the Promoter is final and no correspondence or discussion will be entered into.

7. Claiming the prize

7.1 Please allow 28 days from the date of your response for the Promoter to send the voucher to you.

7.2 The prize may not be claimed by a third party on your behalf.

7.3 The Promoter will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available within 28 days of the winner being announced, the Promoter reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the Closing Date.

7.4 The Promoter does not accept any responsibility if you are not able to take up the prize.

8. Limitation of liability

Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected

9. Data protection and publicity

9.1 If you are the winner of the competition, you agree that the Promoter may use your name, and town or county of residence to announce the winner of this competition or to provide in the event questions are received regarding the winner of the competition.

9.2 If you are the winner of the competition, you agree that the Promoter may use your name and town, or country of residence to make publications in the Veolia newsletter, on social media accounts and for any other reasonable and related promotional purposes.

9.3 You further agree to participate in any reasonable publicity required by the Promoter.

9.4 By entering the competition, you agree that any personal information provided by you with the competition entry may be held and used only by the Promoter or its agents and suppliers to administer the competition.

10. General

10.1 If there is any reason to believe that there has been a breach of these terms and participating in the competition.

10.3 The Promoter reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so.

10.4 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.