

Broadland^{news}

WINTER 2021



Community heroes honoured

Community at Heart Lottery

Support our weekly online lottery designed to help local good causes across the district.
www.communityatheartlottery.com

Apply for it!

You can apply for lots of things via our website at
www.southnorfolkandbroadland.gov.uk/apply Direct links to our popular pages are below:

Housing and council tax benefits

Apply, manage or pay for benefits.
www.southnorfolkandbroadland.gov.uk/benefits

Building control inspection

Request a site inspection.
www.cncbuildingcontrol.gov.uk

Bus pass

Available to residents who meet the age or disability requirements.
www.norfolk.gov.uk/buspass

Garden waste collection

Create or renew a subscription.
www.southnorfolkandbroadland.gov.uk/brownbin

Library service

www.norfolk.gov.uk/libraries-local-history-and-archives

Register for Council Tax e-billing

Register to receive your bills online and view your account.
www.southnorfolkandbroadland.gov.uk/ebilling

Postal vote request

Apply for a postal vote
www.gov.uk/government/publications/apply-for-a-postal-vote

Register to vote

Sign up to the electoral register.
www.southnorfolkandbroadland.gov.uk/registervote

Report it!

Come across an issue? Make us aware by reporting it www.southnorfolkandbroadland.gov.uk/report

Abandoned vehicle

www.southnorfolkandbroadland.gov.uk/abandonedvehicle

Anti-social behaviour

www.southnorfolkandbroadland.gov.uk/neighbourhood-issues

Suspected benefit fraud

Are you suspecting a resident of Benefit or Council Tax fraud?
www.gov.uk/report-benefit-fraud

Change of address

www.southnorfolkandbroadland.gov.uk/broadlandaddress

Change of circumstances

Had a child? Got married? Has your partner moved in? Pension changed? Tell us.
www.southnorfolkandbroadland.gov.uk/changeofcircumstances

Compliments, suggestions, and complaints

Tell us if we're doing well, or how we can improve.
www.southnorfolkandbroadland.gov.uk/feedback

Dog fouling

www.southnorfolkandbroadland.gov.uk/dogfouling

Lost or stray dog

www.southnorfolkandbroadland.gov.uk/lostdog

Faulty streetlight

www.norfolk.gov.uk/roads-and-transport/roads/road-maintenance/street-lighting

Pay for it!

Our website allows you to pay invoices, Council Tax, business rates or benefits overpayments online, as well as setting up a Direct Debit to pay your Council Tax on a date that suits you each month.
www.southnorfolkandbroadland.gov.uk/pay

Fly-tipping and littering

www.southnorfolkandbroadland.gov.uk/fly-tipping

Full public litter bin

www.southnorfolkandbroadland.gov.uk/litterbins

Highway problem

Report issues with roads, cycle paths, pavements, and Public Rights of Way.
apps.norfolk.gov.uk/highwaysdefect

Lost, stolen or damaged bins

www.southnorfolkandbroadland.gov.uk/lostbin

Noise or nuisance


Loud music? Barking dogs? Industrial noise? A consistent bad smell? Nuisance artificial light? Smoke and bonfires? Report it.
www.southnorfolkandbroadland.gov.uk/noiseissues

Damaged or missing street nameplate

www.southnorfolkandbroadland.gov.uk/streetnaming

General enquiries:

reception@
southnorfolkandbroadland.gov.uk

 @BroadlandDistrictCouncil

 @BroadlandDC

 Broadland District Council

 @southnorfolkandbroadlanddc

Post:

Broadland District Council
 Thorpe Lodge, 1 Yarmouth Road
 Norwich, NR7 0DU

Website:

www.southnorfolkandbroadland.gov.uk

Broadland Help Hub

Need some extra support? Call 01603 430431, email helphub@southnorfolkandbroadland.gov.uk
www.southnorfolkandbroadland.gov.uk/help-hub-1

6 Food Innovation Centre

10 Community at Heart winners

12 Christmas bin collection dates

16 Helping people into work

Contents

3

A message from the leader

Welcome to the winter edition of Broadland News.

Regrettably COVID-19 has not gone away and, as we learn to live with it, sadly the impact on us all is increasing again as we go through the winter months. I ask that you all look out for yourselves, your family and friends, taking appropriate precautions to stay safe.

You can be reassured that our members and staff continue to work with our parish and town councils, community groups and businesses to fight the on going effects of the pandemic and support the continued recovery of our local economy, while keeping everyone as safe as possible. Across the district the Council will continue to work with our partners in the roll out of vaccinations and the booster programme to our residents.

Following the environmental conference COP26, held last month in Glasgow, I am proud to be able to tell you that Broadland continues to lead the county in the amount of waste we recycle. We would not be in this position without your help and I would

like to thank you for your efforts in supporting us although there is so much more we want to do to protect our environment.

Christmas, our busiest time for recycling, will soon be here and in this edition you will find information that hopefully helps you recycle as much as possible over the festive period.

Broadland District Council has a strong track record on supporting and protecting our environment. We have invested in the Broadland Country Park, a beautiful green space where people can relax and enjoy their free time. We have invested in a new, greener, waste contract and you will be hearing more over the coming months about our new textile and waste electrical equipment collections, how we will be rolling out food waste collections to every household and how the Council will become single-use plastic free.

We also have a superb record on securing inward investment to support economic growth in our

district and work has started at the Broadland Food Innovation Centre where excellence in food research and processing will come together to benefit not just our district but the whole of the UK.

What makes a difference to us all locally is working together to preserve and enhance Broadland. I am proud of what has already been accomplished and extremely excited about what we will achieve in the coming year.

I would like to wish you all a very happy Christmas and a wonderful new year.





Booster jab advice

If you've received a letter advising you that you're eligible for a booster jab against COVID-19, our Help Hub can offer support and advice on how to arrange this and how the system works, including guiding you through the online booking form. Please call us on 01603 430431 or email helphub@southnorfolkandbroadland.gov.uk.

Lady Dannatt impressed by staff

In August, Lady Dannatt and the Chairman of Broadland District Council met with staff who were redeployed during the lockdown to help with the fight against COVID-19.

Lady Dannatt shared her visit with her Twitter followers, and said the staff who swapped roles were "hugely impressive" and she "felt very proud and humbled by their achievements".



Have your say for chance to win

We need your views on exercise, active commuting and how people's routines have changed during the COVID-19 pandemic to help shape a new sports and physical activity strategy.

Complete our survey and you could win one of three Amazon vouchers worth £100, £75 and £50.

We are working with our partners under the umbrella of the Greater Norwich Growth Board, which identifies and secures funding for a range of projects to benefit those living and working in the Greater Norwich area.

The development of the strategy, which has been match funded by Sport England, will pave the way for the delivery of new facilities to support healthier lifestyles.

The survey will run until 5pm on 10 December. Complete it by visiting our website.

A flavour of success

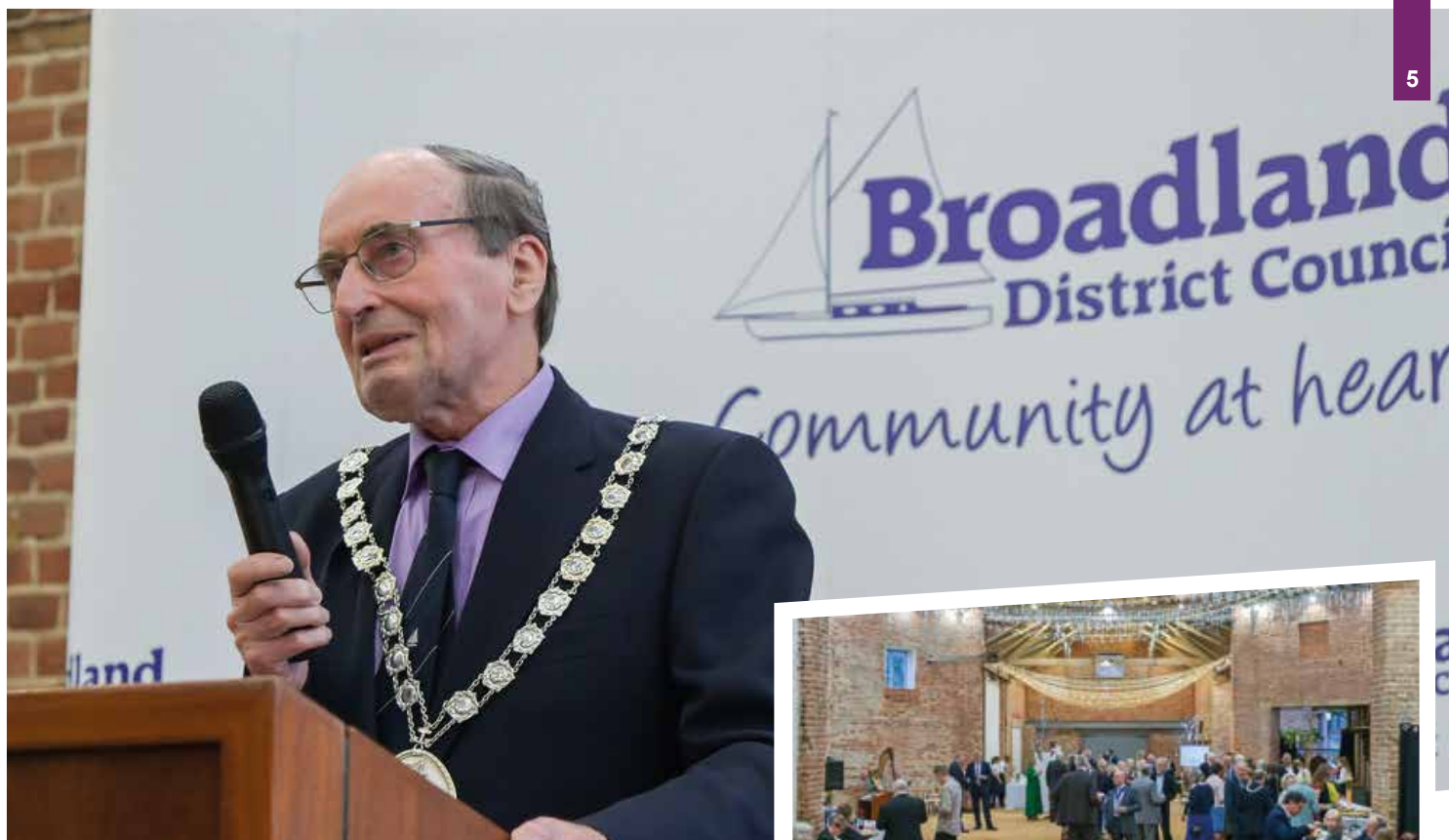
In September, we met up with some of the area's top food producers at the Local Flavours event, held at the Norfolk Showground.

It was a fantastic opportunity for local producers to showcase their products to buyers and other industry experts, including food producers and buyers from the Netherlands. Our economic development team were also on-hand to highlight the range of services that we offer local businesses.

Our portfolio holder for Economic Development Cllr Jo Copplestone took the opportunity to speak to industry leaders about the new Broadland Food Innovation Centre (see page 6 for more).

If you're a local business and would like to be involved in next year's event, please contact organisers The Lively Crew at info@thelivelycrew.co.uk. For more information about what we can do for your business, please visit southnorfolkandbroadland.gov.uk/business.





Chairman thanks Businesses

Our Chairman Cllr Roger Foulger hosted a 'Celebrating Broadland' civic reception in September to thank the business community.

Cllr Foulger welcomed guests to the Chairman's reception from across Broadland, including many business owners who we supported during the pandemic.

Cllr Roger Foulger said: "It's the first civic event that we have been able to have for a long time and my first as Chairman. We wanted to say thank you to the businesses we have supported and worked with during the pandemic, and recognise the efforts made by members of staff at Broadland, who delivered food parcels and collected prescriptions for residents.

"We also wanted to say a huge thank you to our parish and town

councils, as they were a lifeline to local communities throughout the crisis.

"It's been tremendous to see our businesses, staff, communities and parish and town councils pull together and support each other and this event was a great opportunity for the Council to show its appreciation."

An auction of promises was held during the event to benefit charities with offers including the chance to patrol the Broads with a member of the Broads Beat team, as well as experiences and gifts donated by local businesses such as Woodforde's Brewery, Fairhaven Woodland & Water

Garden, Roarr!, The Lively Crew, The Dial House, and Royal Norwich Golf Club.

Proceeds raised were shared between The Big C, which was Cllr Karen Vincent's chosen charity during her time as Chairman, and East Anglian Air Ambulance, the Chairman's chosen charity.



A recipe for innovation and success

F·D BROADLAND
FOOD INNOVATION
CENTRE

On 12 October a ceremony was held to mark the beginning of construction of the new Broadland Food Innovation Centre.

The Broadland Food Innovation Centre is being built specifically to support growing food businesses and help transform their great potential into thriving commerce.

The 13 units of varying sizes are designed to meet food grade specification standards and range from 153 m² to 461m², all within a secured site.

Each unit faces the communal Green Street along the centre and has direct individual access from the outer side. High ceilings allow for gravity-based processes and a systems support helps maximise energy efficiency.

For testing and selling, there are separate tasting rooms, test

kitchens and presentation areas.

Our Council Leader, Shaun Vincent said: "This is really exciting project for our district and the whole region. The Broadland Food Innovation Centre will support our local food and drink businesses and make it easier for existing businesses to expand, boosting the rural economy.

"The Centre will give us the opportunity to help nurture new ideas and enable us to focus on processing Norfolk's agricultural output locally, minimising food miles and improving the environmental impact."

This innovative project offers a unique opportunity for the food and drink sector to capitalise

on the region's expert local knowledge and food supply base. It is perfectly situated, just off the A47, to link Norwich Research Park's work relating to food and health with food and drink businesses, manufacturers and distributors.

The project will contribute to the regional economy by creating the ideal conditions for innovation, creativity and productivity, leading to increased wealth and high-quality employment opportunities.

Businesses interested in securing premises at the Centre should email foodinnovation@southnorfolkandbroadland.gov.uk





Celebrating outstanding design

Winners of our annual Design and Enhancement Awards were announced at a recent ceremony held at The Space, Norwich. Also announced was a special recognition award for accessible design.

The awards highlight improvements to buildings and constructions that make a beneficial contribution to and enrich the local environment.

CLlr Karen Vincent, Chair of the Awards Panel said: "These awards celebrate the type of buildings that make a positive contribution to the local area and raise the design standard in Broadland, whether it's an impressive new dwelling or an existing property that has been beautifully enhanced. We are pleased to celebrate the hard work and ingenuity that goes into creating award-worthy structures."

The Duckeries won the Design Award, designed by SA Architectural Services. The judging panel considered the house to be a cutting edge example of a self-build project, particularly liking the sustainable features and how well the contemporary design fitted into its surroundings and garden.

The Walled Garden in Little Plumstead won the Enhancement Award. The community spirit and participation of this project impressed the judges. The repair and restoration of the historic garden wall and the introduction of a café and shop with



different areas of gardening, were considered to be well thought through.

The Nest in Horsford won a Special Recognition Award for Accessible design, designed by Chaplin Farrant architects. The design of the community facility is specifically built around its users' needs to include a clubhouse, residential 'bunk boxes', a floodlit 3G pitch, multiuse community spaces, classrooms and a café. Judges were impressed with how the building had been designed for community use, and a lot of care and attention was given to ensure the facilities are accessible to all.





Lottery raises £30k for good causes



Since the first draw in February 2021, our Community at Heart Lottery is well on course to raise our target of £45,000 for good causes in the district in its first year.

So far 59 good causes have joined the lottery for free, including Cup-O-T: Wellness and Therapy Services. Catherine Gray, CEO and Founder, said: "Being part of the lottery means we are able to continue delivering our Occupational Therapy and EMDR trauma therapy services to young people in rural parts of our county. Keeping the therapy van on the road has been challenging over the last year, and funds from the lottery enables us to do this."

Several schools and nurseries are fundraising through the lottery.

"With so many children learning through play every week, our resources need constant replacement, so fundraising is a vital part of ensuring we have lots of good quality toys and resources for the children to play with," said Lacey Douglass, Administration Manager of The Heathers Nursery.

Without the lottery funds, the nursery would have had to spend the next few years raising money

to cover the costs of a recently purchased sandpit, reading chair and benches.

Debbie MacMillan, PTFA (Parent, Teachers and Friends Association) Secretary for Taverham Junior School, said: "The lottery funds have helped with our big outdoor projects, such as hedgehog houses in our wildlife garden. The garden projects have helped create more outdoor learning environments for the children, and teach them about the importance of looking after our environment and wildlife."

Wroxham & Hoveton Lions Club uses funds raised by the lottery to support the community. Trustee Mike Clipston said: "The proceeds go into our general charity fund, from which we have recently assisted a lady referred to us by domestic abuse charity Leeway, the local St John Ambulance, and Afghan refugees evacuated to this country."



Our Deputy Leader Cllr Trudy Mancini-Boyle, said: "I'm delighted that the Community at Heart Lottery has generated such a significant sum of money for good causes in Broadland, particularly as many of these groups encountered fundraising challenges due to COVID-19 restrictions. It's great to see our lottery directly benefitting Broadland residents."

To register your good cause or be in with a chance of winning up to £25,000, visit communityatheartlottery.com

Customers at the heart of new charter



We are proud that we can offer you a great customer service, but we want to do even better.

Our new customer charter sets out the service that residents can expect and outlines our dedication to delivering exceptional customer service.

Cllr Jonathan Emsell, portfolio holder for Transformation and Organisational Development said:

“Our residents are at the heart of everything we do and we want to continue to offer them an excellent service. It is vital residents can reach us easily at a time convenient to them. “Our

charter explains how we will work with residents to continue to provide the high quality service they expect and deserve.”

Have your say

We are keen to know how well we are delivering against our commitments, what we are doing well, and where we can improve.

If you have any feedback about the service you have received, please complete the customer satisfaction survey at southnorfolkandbroadland.gov.uk/customersurvey, or call us on 01508 533633

Customer panel

We are looking for people to join our customer panel to help us improve the service we provide to you. If you would be interested in being part of this, please complete the survey above indicating you are willing to join the panel and we will contact you.

To read the charter, please visit: southnorfolkandbroadland.gov.uk/customercharter

Democracy matters

We are responsible for providing a range of vital services for the people and businesses in our areas.

Among them are well known functions such as housing, planning and waste collection, but we also provide more than 85 other, lesser-known ones including licensing, business support and environmental services.

Every day Councillors make decisions that impact on the lives of Broadland's residents. These decisions are about how public money, Council Tax and Business Rates are both collected and spent and how our public services are delivered.

Councillors promote community cohesion, environmental

protection as well as equality and diversity in their decision making and the process includes:

- Full council
- Cabinet
- Regulatory committees such as planning and licensing

To ensure the process is open and transparent and that the decisions taken are fair, inclusive and represent the best interests of all residents, the Council has an overview and scrutiny committee. Our Scrutiny Committee can review existing policy and recommend changes. The committee can also look into areas

of concern raised by residents and we welcome your involvement.

Residents can also get involved by taking part in our annual budget consultation, letting us know the services you consider priorities for spending. We also ask about levels of Council Tax and about the possibility of paying for services that the Council does not have to offer by law.

To find out how you can get involved visit our website.



Broadland celebrates community heroes

We celebrated our Community at Heart Heroes with an awards ceremony at The Space, Norwich, in October.

These awards, sponsored by Price Bailey, recognise volunteers, individuals, businesses and groups who work tirelessly to help others and ensure the most vulnerable in our communities are kept safe and well.

“ I find the stories of kindness and community spirit inspirational and uplifting and would like to give my heart-felt thanks to all those that work so tirelessly in the community ”
Cllr Shaun Vincent

John Warren, Partner at Price Bailey, said: “Even after five years of being involved with the awards, I am still staggered at the generosity and kindness shown by people in the Broadland community. We saw, yet again, some fantastic individuals

recognised for their efforts during a brilliant awards evening.”

Clare Lincoln, of Sprowston Youth Engagement Project, won Inspiration of the Year, sponsored by Clarion Futures, for her work with young people.

Young Hero of the Year, sponsored by HSBC, was presented to Amber Sheehy aged 7, who has courageously battled cancer and meningitis.

Volunteer of the Year, sponsored by Price Bailey, was awarded to David Weaver for his amazing efforts at Broadland Country Park.

Annika Musgrave took home the Helping Hand Award, sponsored by Castlemeadow Care, for her dedicated work with Thorpe Helping Hands.

Taverham & Drayton Litter Pickers won Green at Heart for looking after the environment.



Business Community Support of the Year was awarded to Marcus Pearcey from Blofield Farm Shop who arranged for vulnerable people to have weekly meals and a Christmas dinner.

Community Group of the Year, sponsored by Co-Op East of England, went to Thorpe Marriot, Taverham & Drayton COVID-19 Help Group for coordinating a team of volunteers to help those most in need.

Lorraine Curston was named this year's Community Hero for her work with Dawn's New Horizon, which supports victims of domestic abuse.

Last chance to nominate

On 18 October we launched our Business Awards to recognise and celebrate the amazing array of successful businesses in Broadland and South Norfolk.

Businesses are invited to nominate themselves for an award in any of the 10 categories and our residents can support their favourite business by nominating them as 'Retailer of the Year' with the chance to win £100 worth of shopping vouchers.

To see all the categories and to nominate your business, or your favourite retailer visit the business section of our website.

Nominations close on Monday 13 December and winners will be announced on 23 March 2022, at an awards event at Norwich City Football Club.



Emma Sturman received a Special Recognition Award for her efforts to protect the environment by paddling along the Broads collecting litter, and founding Norfolk Beach Cleans.

The other Special Recognition Award of the night was presented to Mike Snowling MBE, who has made a real difference to local people during his 23 years serving as a district councillor.

You can watch the ceremony via Broadland District Council's YouTube Channel and read more on the community pages of our website



Christmas shopping all wrapped up!

You don't have to go far to find special gifts for your loved ones this Christmas. Our market towns, villages and shops are packed full of wonderful, unique, locally-made Christmas gifts.

When you support your local independent retailers, which give our towns and high streets valuable diversity, you improve the local economy and help to create more local jobs in your community.

Portfolio holder for Economic Development Cllr Jo Copplestone said: "Choosing to spend your money locally is more important than ever this Christmas, given the challenging period most small businesses have faced during the coronavirus crisis. So, please do your bit to aid our local recovery - while giving your friends and family more original presents with a Norfolk flavour!"



WIN!

Keep an eye on our social media and website for local gift ideas and for a chance to win a hamper full of goodies from our district's independent shops.

Collection Days over Christmas

Please note brown bin collections will stop over the 2 week period from 27 December to 7 January. Collections will start again 10 January.



Normal collection day	Temporary collection day
Monday 27 December	Wednesday 29 December (2 days later)
Tuesday 28 December	Thursday 30 December (2 days later)
Wednesday 29 December	Friday 31 December (2 days later)
Thursday 30 December	Tuesday 4 January (5 days later)
Friday 31 December	Wednesday 5 January (5 days later)
Monday 3 January	Thursday 6 January (3 days later)
Tuesday 4 January	Friday 7 January (3 days later)
Wednesday 5 January	Saturday 8 January (3 days later)
Thursday 6 January	Monday 10 January (4 days later)
Friday 7 January	Tuesday 11 January (4 days later)
Monday 10 January	Wednesday 12 January (2 days later)
Tuesday 11 January	Thursday 13 January (2 days later)
Wednesday 12 January	Friday 14 January (2 days later)
Thursday 13 January	Saturday 15 January (2 days later)
Friday 14 January	Monday 17 January (3 days later)
Monday 17 January	Tuesday 18 January (1 day later)
Tuesday 18 January	Wednesday 19 January (1 day later)
Wednesday 19 January	Thursday 20 January (1 day later)
Thursday 20 January	Friday 21 January (1 day later)
Friday 21 January	Saturday 22 January (1 day later)

What's on this Christmas

Reepham Festival of Light

Tuesday, 2 December, 4pm – 7pm

Get into the festive spirit with Christmas trees, seasonal stalls, fancy dress, music, crafts and much more! See Facebook for more information.

Festive Express

Bure Valley Railway

Saturday, 4 – Friday, 24 December

Hop on board a Festive Express steam train this December. Enjoy a 1-hour experience from our Aylsham Station including festive treats, a 30-minute steam train ride and a visit to see Santa.

Visit www.bvrw.co.uk to book.

Sensory Room Christmas Taverham Village Hall

Wednesday, 15 December, 10am – 11am

Bring your babies from birth to pre-walking to this relaxing sensory room. There will be Christmas trees, Christmas lights and lots of festive spirit!

See Facebook for more information.



Garden of Lights at Blickling Blickling Estate

**Monday, 29 November – Sunday, 19 December,
3:30pm – 8pm (Last entry slot 6:30pm – 7pm)**

Enjoy the colours, smells and sounds of Christmas at Blickling and partake in mulled wine and a mince pie as you soak up the magical atmosphere at night.

www.nationaltrust.org.uk/blickling-estate

Dippy's Christmas Celebration Roarr Dinosaur Adventure

**Dates between Saturday, 27 November – Friday,
24 December, 10:30am – 3:30pm**

A lovely festive experience for children, including a wintery journey culminating in a visit to Father Christmas. www.roarrdinosauradventure.co.uk

Local shops are just a click away

Click It Local is a virtual high-street with a mission to support local independent retailers.

We believe that supporting independent businesses is essential to our local economy and as more people are shopping online, we are working with Click It Local to help create an easy way for you to shop and support local businesses.

Click It Local allows you to buy from multiple independent outlets in one place, make one payment and have one consolidated delivery or collection.

To find out how you can get involved with Click It Local and support our local shops, visit our website for more information.



New equipment is a life-saver

Each of our District Councillors has an annual grant of £500 to spend on projects in their ward to improve the quality of life of our residents by supporting community groups.

In Thorpe St Andrew South East, councillors Sue Lawn, Trudy Mancini-Boyle and Jonathan Emsell, used their grants to install a defibrillator at Roxley Hall.

The building on Yarmouth Road is used by many different groups and is home to the local Dementia Support Group. Having a defibrillator on site will benefit the local community and everyone that uses the building for community activities and may save lives.

Previously the councillors have used their grants to support the local Bystanders Cricket Club, Thorpe St Andrew under 12 girls' football team and to purchase mini lending libraries. They also helped purchase the Dog Agility equipment, sited in the park area of Queen Elizabeth Woods off Pound Lane. The councillors were aware that many residents own dogs, so worked with the Town

Council to install the equipment and offer residents something a little different.

Cllr Fran Whymark and Cllr Martin Murrell, ward members for Wroxham, recently granted £200 to Wroxham Football Club.

The money was spent on new winter tops for the U15s football team, so they are protected from the elements. The players can now train and play football matches throughout the season.

Cllr Fran Whymark said: "It was a real pleasure to support the Wroxham Football Club U15s and buy them new winter tops with my members grant. If it helps the young people get out and enjoy activity with their friends it's money well spent."



Earlier in the year, Cllr Justine Thomas officially opened Marty's Marsh, an outdoor community space, on behalf of Blofield Parish Council.

The Council helped Blofield Parish Council purchase the land in 2019, between Langham Green and Cremer's Meadow off the Brundall/Blofield Road, to preserve it for community use and protect it from development. Cllr Justine Thomas donated some of her member grant to purchase a bench for the area, so people could sit and enjoy the views.



Please contact your local District Councillor about funding for your project.

Applications for members ward grants close 2 March 2022.

Helping you stay warm this winter



The health and wellbeing of our residents is one of our top priorities.

If your property has no central heating or is poorly insulated, cold or expensive to heat and you are claiming benefits or your household's annual income is under £30,000, then we may be able to help you.

Whether you own your home or privately rent, you could be eligible for a fully funded grant to reduce heating costs and improve the energy efficiency of your home. If you privately rent, landlords will be required to contribute at least one third of the cost for rental properties up to a grant maximum of £5,000.

If your property is not connected to the mains gas network then you could benefit from the installation

of an air source heat pump and if your property is not suitable, then we can also offer high heat retention storage heaters. Insulation measures including loft and cavity wall are also offered to properties with an Energy Performance Certificate rating of E or below.

Our team also provides essential assistance and advice to residents who are struggling to heat their homes.

To find out if you are eligible contact Norfolk Warm Homes on 01603 430103 or visit norfolkwarmhomes.org.uk.

Funding boost for community groups

We are helping local groups kick-start community projects with a new Get it Started Grant.

Funding of up to £300 is available to individuals or groups that are keen to bring communities together to form not-for-profit organisations.

Cllr Trudy Mancini-Boyle said: "Small community initiatives are really important to the wellbeing of local residents. So whether you have an idea for a support group, a fitness club or a group that works together to improve the local area, we want to help you to hit the ground running."

Funding can be used for anything that is needed to get an idea off the ground, including equipment purchase or hire, venue hire,

promotional materials or transport.

The Get It Started grant is funded by our Community at Heart Lottery.

Cllr Mancini-Boyle said: "All the money raised from our lottery goes back into the community, supporting good causes, or funding smaller community initiatives through grants like this. So, when you buy a ticket, not only could you be in with a chance of winning our top prize of £25,000, but you are also helping to keep Broadland the wonderful place it is."



Applicants to the Get it Started Grant must be Broadland residents or voluntary groups that work within the Broadland area. The grant is open to all age groups.

For more information and to apply, visit southnorfolkandbroadland.gov.uk/council/get-started

We recognise that setting up a new group can be tricky for a number of reasons in addition to funding, so our Communities team can offer help, advice and guidance. Contact them on communities@southnorfolkandbroadland.gov.uk



Helping people into work

While unemployment is relatively low in Broadland, we continue to do all we can to help people into work, or volunteering.

Whether this is through our Choices programme, aimed at getting people back into work, or through our apprenticeship scheme, which has seen us hire 13 apprentices of various ages in the past few months.

We also fully support the Government's Kickstart Scheme which helps young people aged 16-24 to get a foot on the career ladder. Not only have we hired 11 Kickstarters ourselves, but we have taken it a step further by supporting 20 businesses to create 73 opportunities for young people too.

If you are a young person wishing to be considered for a work placement, you will need to register with the job centre or email Tracy Harrison at kickstart@southnorfolkandbroadland.gov.uk, or call 01508 508758.

Kickstarters are fully funded by the Government, and as a Council, we have acted as a gateway provider to support businesses to offer work placements, to give our young people greater opportunities.

Our portfolio holder for Economic Development, Cllr Joe Copplestone, said:

"We have worked with local businesses to ensure there are a wide variety of opportunities available to young people looking to get into work and start a career."

“It's important we give people every opportunity to get into work and help grow our local economy.”
Cllr Jo Copplestone



You're hired!

This year we have employed 13 new apprentices working across all areas of the organisation from HR and town planning, to leisure and finance.

While it's a fantastic opportunity for them to start a career and learn new skills, apprentices also add great value to our organisation, plugging skills gaps and ensuring we have qualified people ready to fill niche roles in the future.

In September, Morgan Rees joined the Environmental Health Team as an apprentice, he said:

"It's a brilliant way to gain qualifications for the exact job you'd like to pursue after your studies while being paid. So far I'm really enjoying it and it feels good helping to make a positive difference to the community."

We offer excellent benefits for apprentices including the national living wage salary, fully funded learning, 25 days holidays, flexible working hours, Local Government Pension Scheme and employee discounts.

To find out more, please visit the [job section of our website](#).

Unemployed? You do have choices

Choices is our free programme helping residents gain the skills and confidence to find employment.

Our successful Choices programme is aimed at getting people back into work.

The programme runs over 6 weeks (one 3 hour session per week) and offers practical help to support people back into work, such as how to write or improve your CV, interview techniques, where to look for jobs, training courses and volunteering opportunities and much more.

For resident Tracey, Choices gave her the skills and confidence to get back into work. Tracey said:

"I had been a self-employed florist for several years, working from home, when I decided to change my profession. However, I lacked the confidence and tools to equip me in applying for a job.

"I was very apprehensive on my first day but was greeted by Jane who immediately made me feel at ease. There were four other ladies starting the course, all wanting

to achieve the same outcome. Jane introduced Heather, who would be tutoring us, she was very welcoming. I started to relax and feel comfortable amongst the group. I looked forward to every Tuesday morning from there on.

"Since starting Choices, I have gone on to work for Saffron Housing, East Anglian Air Ambulance and currently work for Broadland and South Norfolk Council. I gained skills and confidence but also new friends who I'm still in contact with."

Our next available programme begins early in 2022 at Carrowbreck House, Hellesdon, NR6 5FA. Attendance is flexible - just come to as many sessions as you are able to.

To book a place, or for further information, please contact Jane Bagley on 01603 430535 or jane.bagley@southnorfolkandbroadland.gov.uk.



Community clears up

Scores of residents joined in the Broadland Community Clear Up during September and October, helping us keep our beautiful district tidy.

Community groups from all over Broadland hit their local streets collecting rubbish from verges and recreation areas, in a huge effort to spruce the district up.

Cllr Judy Leggett, portfolio holder for Environmental Excellence said: "I would like to thank everyone who gave up their time to make a real difference in their community."

“Broadland is a beautiful place, thank you for helping us to keep it that way.”

Cllr Judy Leggett”

If you would like to take part in a litter pick, or to find out more please visit the environmental section of our website.



Follow the three R's for Christmas

As wonderful as Christmas is, it's easy to let the festivities disrupt our usual flow of reducing, reusing, and recycling.

This year follow the 3 Rs at Christmas to help cut back on waste and be kinder to the environment. Here are some small changes that you can make this year.



REDUCE



- Make your own Christmas crackers and fill them with gifts your friends will keep to reduce cracker fillers being sent to landfill.
- Schedule your Christmas light displays with a timer to reduce your energy consumption.
- Give vouchers or experiences this year. It's environmentally friendly and it leaves the recipient with something to get excited about in 2022!
- Go shopping in the high streets and take your own reusable bags. This will save colossal amounts of packaging for online deliveries as well as benefitting the local businesses.

REUSE



- Nourish your garden's ecosystem by composting vegetable peel or cut-offs from your Christmas meal prep.
- Got leftovers that you won't eat in time? Freeze what you can for a quick and easy meal another day, or feed some to the birds in your garden, helping them through the difficult winter months.
- If you receive presents wrapped in non-biodegradable wrapping paper, don't throw it away! Use it as padding to wrap up the baubles for next year so that they don't get damaged.

RECYCLE



- Not all wrapping paper can be recycled. Look for eco-friendly alternatives for gift wrapping. Instead, try brown paper, reusable gift bags or even fabric to make your gifts extra special.
- Keep your Christmas cards from this year to turn into gift tags and new cards for next December, engaging your creative side and getting yourself organised ahead of time.
- Buy a real Christmas tree and recycle it afterwards by using it as compost.
- Break down your boxes from gifts or packages to save space in waste containers and make it kinder on the recycling machines.



#MarriottsOfFire

Hundreds of runners took to Marriott's Way on 3 October to take part in our annual 10k, sponsored by Saffron Housing.

Our popular Marriott's 10k race - which raises money for Norfolk Trails, a charity that maintains the 26-mile long Marriott's Way footpath, cycle route and bridle way - saw runners of all ages and abilities compete.

Participants set off from Aylsham in waves, with the race finishing in the historic Reepham Market Place, where spectators cheered 374 runners over the finish line.

Businesses and organisations also got involved by getting a team of four together and taking up the MW10k corporate challenge, which this year was won by Aviva.

Cllr Jo Copplestone presented the trophies, she said:

"This was the 13th year we held our 10k race, which is a firm favourite in the calendar for many runners in Norfolk and beyond, and it was fantastic to see such an excellent turn out. I want to congratulate everyone who took part and give a huge thanks to all

of the volunteers who helped marshal the event and support the runners."

James Francis, CEO of race sponsor Saffron Housing Trust, said: "If the last year has taught us anything, it's that keeping active is not only good for your physical health but also your mental wellbeing, and the Marriott's Way 10k race is a great opportunity to challenge yourself, achieve something fantastic and contribute to a wonderful event."

For information on this year's winners visit southnorfolkandbroadland.gov.uk/mw10k and to see pictures from the day visit our Facebook page.



Festive fun

Do you have children aged 5-16 years old? Why not let them join us over the Christmas holidays for some festive fun!

From 20-23 December, we have lots of seasonal activities planned, such as a Christmas craft session where your child can make their own Christmas cards, snow globes and Christmas decorations, a Christmas Cookery session where they'll make festive treats for family and friends, and much more.

To find out more about Tots2Teens and to see what's on offer, visit our website or find us on Facebook at www.facebook.com/bdctots2teens.

We are an inclusive holiday provider and offer extra support and 1:1 provision when needed. Means tested discounts are available. If you would like to receive our brochures or book a session, please call 01603 430525.

Additional service coming your way

We are making our waste collection service more environmentally friendly and expanding our food waste service.

We have just signed a new contract with Veolia for all waste collection services including residual, recycling, food waste and for street cleaning.

All the vehicles will run on Hydrotreated Vegetable Oil fuel instead of diesel which will help reduce the amount of carbon dioxide produced from 1,110 tonnes to 22 tonnes.

Cllr Judy Leggett, portfolio holder for Environmental Excellence said: "This is a huge contribution to our Environment Strategy and will contribute to our aim of being carbon neutral well before the government's target date."

The new contract also includes the expansion of our food waste collection service, which will be rolled out to all residents by 2023.

Residents will also receive weekly kerbside collections of small electrical and electronic equipment (WEEE) and textile collections.

Cllr Leggett said: "We are delighted to continue working with Veolia to make our waste and recycling services more effective and even more environmentally friendly."

The evaluation of the tender bids was weighted to reflect the high importance the authority places on maintaining and improving the current quality of services being provided to residents, rather than cost.

Cllr Leggett added: "While quality was the driving force behind our decision, the new contract delivers tremendous value for money for our residents and delivers on our priority to protect and enhance our local environment."

The 10 year contract starts in April 2022 with an option for an extension of up to a further 10 years.

Help us to help the environment

We are continuing our strong track record of green initiatives and are exploring ways in which we can help our community to invest in greening our District.

This is going to be in the form of a green bond, which will give a small return on people's financial investment and will allow us to invest in environmental improvements to our community.

We'd love to hear your opinions, please go to our website and search 'Green Bonds' to leave your comments.

At present, we are considering the type of improvements we can offer, whether it's providing affordable loans for people to reduce the carbon footprint of their homes or businesses, or improving community electric vehicle charging facilities, enhancing the new Broadland Country Park, or delivering a new solar farm.

Details of this investment scheme will be announced in the new year.





Flooding: be prepared

Last year we saw unprecedented flooding across the district, with homes and businesses badly damaged by flood water.

We hope we will not experience such flooding again, but if we do, there are several things you can do to prepare and minimise the impact.

- **Register for flood alerts.** Find out if you are at risk of flooding by visiting www.gov.uk/check-flood-risk and register to receive live flood alerts, or call the Environment Agency's Floodline on **0345 988 1188**.
- **Prepare your home.** Consider whether to buy flood protection equipment such as air brick covers and flood boards, visit www.gov.uk/prepare-for-flooding/future-flooding.
- Know how to **turn off gas, electricity and water supplies** in your property.
- Put together an **emergency kit** and prepare a **household emergency plan**. Think about how you will receive flood warnings, where you'll put flood defences, where you will evacuate to if you have to leave your home and how to protect your possessions such as furniture etc. You should also keep your insurance documents in your emergency kit and photos of your valuables.
- Listen to your **local radio for up-to-date information** and weather updates and get to know the flood warning codes and what they mean.
- **Check your insurance.** Make sure you are adequately covered for flood risks, have 'new' for 'old' cover and have correctly valued your contents. If you have a vehicle check it is also covered for flood damage.



For more information about what to do before, during and after flooding, visit www.gov.uk/flood
In the event of flooding please call 0344 800 8013, or visit www.norfolk.gov.uk/flooding.
If you are in immediate danger call 999.



A11 Spooner Row to Thickthorn Interchange

concrete road reconstruction and repairs

From 25 October 2021 to winter 2022

The East region has the highest concentration of roads with concrete surfaces, and these include the A11 road. Around half of the old-style concrete roads will either have repairs or will be replaced during next five years.

We are working on the A11 to provide a safer and better road surface, improving safety and driving conditions for motorists.



Find out more:

www.highwaysengland.co.uk/A11concrete

info@highwaysengland.co.uk

0300 123 5000



National Highways - BED21 0084



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BOOK ONLINE

www.southnorfolkandbroadland.gov.uk/t2t
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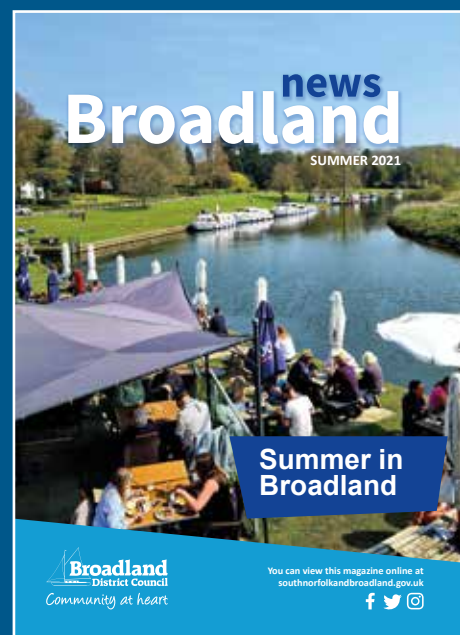


Thank you to our sponsors

The One Awards were a chance to recognise our staff's outstanding efforts over the past year. Thank you to all the sponsors who helped make them happen. We would like to thank:



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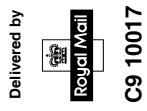
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