

#### southnorfolkandbroadland.gov.uk

You can view this magazine online at southnorfolkandbroadland.gov.uk









### Canvass 2021

During August and September we will contact you to ensure we have the correct information on the electoral register.

Before writing to you we will look at the information we hold to find out which households' circumstances remain unchanged.

We will then contact each property in the district:

- If we believe your circumstances are unchanged we will simply send a letter to confirm the information we hold. You do not need to respond unless our information is incorrect.
- If we believe your circumstances have changed, we will send a household form. We ask you to reply to this form, even if there are no changes to information.

If you do need to respond please do so online, if you can. You will be able to respond by post or by phone, if necessary.



At Saffron Housing Trust, we recognise that many people have creative ideas but may be prevented from putting them into practice because their finances don't allow it.

Our Community Foundation can offer grants for up to £5,000 to support projects that are aimed at local community groups and not-for-profit organisations who deliver local initiatives and are improving the quality of life and wellbeing of groups and individuals in our communities throughout

We are opening our Community Project Grants in June and our applications will be open until the closing date on 31st August 2021. We will support schemes which are helping to make a real

Norfolk and Suffolk.

difference to Saffron tenants and the wider community.

If you think you have a suitable project idea, please make sure your application meets at least one of the following:

- Encouraging community engagement and cohesion
- Promoting and enable training and education-based activities
- Reducing social isolation in all age groups
- Promoting Saffron's community rooms
- Increasing engagement in activities with underrepresented groups.

If you would like to find out more or apply for a Community Project Grant, please contact us by emailing communityfoundation@saffron housing.co.uk or calling 01508 532032

## A message from the leader

While most of us are looking forward to our historic freedoms being restored, there will be many for whom the Covid hangover will continue to linger as the nights draw in.

Your Council stands ready to ensure that small individual crises don't turn into large family problems. While working remotely and outside normal office hours our staff are focused on making sure that different council and government departments are joined-up to solve problems one family at a time.

We help people to work through debt issues and our core business is to ensure that hardship funds and benefits are distributed quickly and efficiently. If you need help, please don't suffer in silence, our team is on your side.

Our new website, which we now share with our friends at Broadland District Council, has been rewritten to answer your questions more quickly and allow you to do more online at a time that suit you. If you haven't already had a look at the new website you can find it at: southnorfolkandbroadland.gov.uk

We're now looking ahead to the recovery and planning for the future. We are planning for the future of small scale housebuilding, recognising that not everyone wants to live in Norwich or the larger towns by having developments in village locations that are relevant to smaller builders. Builders that spend more time on good design and employ local tradesmen.

Our leisure centres are now open helping us to drive a healthy recovery. The funding for the Long Stratton bypass has been secured and design-work has been completed with just the final consent processes to be completed.

We are continuing to invest in our local economy and our development of new offices for rent, close to the university and hospital, is now complete providing space for growing businesses in technology and the

We are driving the recovery, moving forward with a focus on helping individuals to get back on their feet, families to look forward a healthy future and providing the best environment for local businesses to invest in our economy and support the best quality of life in our district.

Junter

medical sciences.

Councillor John Fuller, Leader of South Norfolk Council

#### **Useful contacts**

www.southnorfolkandbroadland.gov.uk Main switchboard: 0808 168 2000 Mon - Fri, 8.30am - 5pm Email: council@s-norfolk.gov.uk

Our email addresses will soon be changing to @southnorfolkandbroadland.gov.uk

facebook.com/southnorfolkcouncil
twitter.com/SNorfolkCouncil

**o** southnorfolkandbroadlandc

If you need COVID-19 related help, please contact 01508 533933

If you'd like to advertise in the magazine please email Zohra Mitchell zmitchell@s-norfolk.gov.uk

#### South Norfolk freephone numbers

Automated touchtone payments	0808 178 7146
Benefits and Council ax	0808 178 7141
Business rates	0808 178 7142
Car park enquiries	0808 178 7145
Fly-tipping	0808 168 2999
Housing advice	0808 168 2222
Planning	0808 168 3000
Waste and recycling	0808 168 2999
Norfolk County Council	0344 800 8020



If you would like this information in a different format, such as large print, audio, Braille or in a different language please call 01603 431133 and we will do our best to help.

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At the Council's AGM, Councillor Florence Ellis was elected Chairman and James Easter was elected to the post of Vice-Chairman. At the same meeting Councillor John Fuller was re-elected as Council Leader for the 14th year.

New Chairman Florence Ellis was first elected in 2011 and represents the Newton Flotman Ward. She said that it was an honour to be elected as Chairman and thanked Councillor Graham Minshull for his hard work in promoting the Council as Chairman over the previous two years.

Councillor Ellis also named the charities that she would be supporting during her time in office. They are Norfolk Blood Bikes – a charity that is run by volunteers across Norfolk, transporting not only blood but samples, vaccines, breast milk and other life-saving medical items to hospitals; and also Swardeston Day Centre – a South Norfolk Charity that provides a welcome



and sociable environment for older people to meet, involve themselves in activities and provide an opportunity for carers to have a break.

#### Councillor Graham Minshull held the role of South Norfolk Council Chairman for two years.

Councillor Minshull said: "It has been an honour and a privilege to serve as Chairman for the last two years. The COVID-19 pandemic has posed significant challenges for us all. However, I am proud that local authorities and other public sector bodies; businesses; and residents all came together to respond to an extremely tough situation in a truly admirable way.

"During my time in office I have seen the very best that people have to offer and was able to recognise some amazing acts of kindness and selflessness from our COVID-19 Community Heroes and the winners of our Community Awards."

The Council Chairman is an elected Councillor Minshull told us: "One position and the Chairman will normally hold the office for a year. However, South Norfolk Council's AGM was cancelled in 2020 due to the pandemic and Councillor Minshull agreed to continue as Chairman for a second term.

of the most inspiring things about being the Chairman is meeting the incredible people who do so much for our District. Being Chairman gives you the opportunity to raise money for your chosen charities, mine were Muscular Dystrophy UK and The Royal Anglian Regiment Benevolent Charity."





#### Our new joint website southnorfolkandbroadland.gov.uk has launched

As a Council we strive to work in a business-like way, looking for every opportunity to become more efficient as we deliver our services.

We have been working closely with Broadland District Council for the past two years, sharing an officer team and looking at ways we can reduce our overheads, make savings and deliver maximum value for money.

The next major step in our collaborative journey is the launch of our new joint website which went live in June.

Whether you live in South Norfolk or Broadland, you will be able to find out all the information you

need and access our services quickly and easily at any time of the day or night.

As a Council we want to offer our residents the best possible service, while giving them great value for money.

> Leader of the Council, John Fuller

Councillor John Fuller said: "We have invested in a new website to improve how we deliver our services and make sure that our residents can engage with us at a time that suits them. We also want to ensure that our website is easy to use and that information is easy to find. By moving with the times and working smartly and collaboratively, our new website is helping us to achieve this."

The new site features improved navigation, making accessing information even easier, a new website design that will work better on mobiles, tablets as well as desktop computers and a new My Account area that will give you information about the services that you access, all in one place.

To see how we have improved our online services and to register for My Account visit our new website at: southnorfolkandbroadland. gov.uk

## Helping us to help you

Our website proved to be one of our most valuable tools in getting help to our residents and businesses throughout the COVID-19 pandemic. It helped us to keep residents informed about the latest safety measures and keep our local businesses updated about the different grants that were available and which sectors were eligible.

completed

260,000

page updates, keeping you informed



Since restrictions started to ease in April, we have been helping our high streets and shopping centres to bounce back, through our 'Pleased to See You' campaign. The campaign has been supporting local shops, hairdressers, pubs and restaurants and other local retailers by encouraging shoppers back onto the high street.

The district's shops were decorated in brightly coloured bunting and displayed posters and banners that encouraged people to shop locally while staying safe.

Councillor Lisa Neal, Cabinet Member for Stronger Economy, said: "One of our key priorities is to grow our local economy, so we are doing all we can to get local businesses back on their feet and get those tills ringing." We've been working hard to encourage people to shop local, but it's really important that they do so in a safe and secure way.

Cllr Lisa Neal

As well as reassuring residents and helping to make local shops and amenities safe places to visit, we have also been re-emphasising the 'Hands Face Space Fresh Air' message to help avoid any further surges or a return to lockdown.

Our COVID-19 Support Advisors have been visiting businesses, providing advice and non-slip floor stickers. They have also been distributing posters, and 'Please wear your mask' signage for businesses to display on doors and windows.

To further boost customer confidence, we have been offering businesses the chance to take part in a COVID-19 Safe Certification process. See southnorfolkandbroadland.gov. uk/business/covid-safe-certificate

You may have noticed businesses with the new certificate on prominent display.





This means that they have met all the requirements of our Environmental Health team.

Councillor Neal added: "The reaction from the local businesses has been really positive and we are working together to look at other ways we can continue to support them over the coming weeks and months."

The 'Pleased to see you' campaign forms part of our ongoing support to businesses. Over the past year, we have distributed over £50 million of grant funding to qualifying businesses, to help lessen the financial impact of the pandemic.

For more information on the business support available, please visit our website. southnorfolkandbroadland.gov.uk







COVID-19 restrictions have resulted in hospitality businesses being one of the hardest hit sectors in our local economy. We understand the importance of pubs, restaurants and hotels to our communities as they are often the only business and employer in rural parts of our district.

We have supported our hospitality businesses throughout the pandemic, helping them to be best placed to welcome back customers and start pulling pints, as soon as possible.

During the lockdowns we distributed more than £1 million to help this vital sector survive.

Alex Brake, Co-Owner of the Bird in Hand Wrenningham said: "South Norfolk Council has not only consistently provided us with up-to-date information, an easy application process for grants and funding but also impeccable communication throughout followed by the releasing of funds in a timely manner which has aided us tremendously and has been a lifeline in ensuring we can keep the doors open and the lights on."

You can find out what help is available by visiting southnorfolkandbroadland.gov.uk

## Summer in South Norfolk

In the rush to 'get away' we often overlook some of the fantastic attractions that are right here on our doorstep.

Supporting our local economy is one of our key priorities and throughout the pandemic we have worked with our local attractions and leisure businesses to make sure they had the help they needed. With so much to do in South Norfolk, you don't have to go far this summer to find something special.

The beautiful botanical gardens, steam trains and Dad's Army Museum at Bressingham Steam Museums & Gardens, attract visitors from all over the country and even further afield.

If you enjoy exploring gardens, then visit Raveningham Hall as their mixed borders, wildflower meadows, walled gardens and rolling lawns are a must-see. The gardens are also home to some rare species from around the world.

Whether you are looking for somewhere to take a leisurely stroll, jog, bike ride, camp or to enjoy a picnic, our 15.5 hector nature reserve Whitlingham Country Park is the perfect place. For those looking to get a bit more active, why not try your hand





water activities on offer, such as kayaking or paddle boarding. The cafe at the visitor centre is also a lovely place to stop and enjoy a coffee or light bite.

If you'd like to try a new sport this Summer, then the Norfolk Snowsports Club in Trowse has it covered. Have a go at skiing, snowboarding, or tubing on the dry slopes.

If you're looking for something a little quieter, then Wheatfen Nature Reserve hidden away in Surlingham is for you. Part of the Ted Ellis Trust, the 52-hector reserve is one of the most significant and well-studied wetland nature reserves in Britain.

In South Norfolk, the history lover is spoilt for choice, take a wander around the stunning 12th century Wymondham Abbey and enjoy browsing the display of original artefacts and manuscripts. If you're feeling peckish, there is a café, or you could pop into town for lunch at the nearby 14th century Green Dragon

Tucked away in Forncett St Peter, you will find The Norfolk Tank Museum housing a collection of military vehicles, weapons and militaria.

Military history enthusiasts can also enjoy the 100th Bomb Group Memorial Museum, located in the original control tower and other remaining buildings of the RAF Thorpe Abbotts airfield.

The museum is dedicated to the American soldiers and members of the US 8th Air Force who fought with the Allies in Norfolk in World War II. There are also museums in Diss, Harleston and Wymondham packed full of exhibits and displays that tell the stories of local people.

While the district has loads of great parks for children to enjoy, it also boasts the Playbarn in Poringland, a fun-packed indoor and outdoor centre especially designed for children aged 7 or under. Over in Wymondham, kids can have fun at Hulabaloos, which includes indoor soft play, laser play and an outside playground, with a new high ropes area coming soon. And of course, there's our very own 3-storey Bananas soft play at Long Stratton Leisure Centre – the perfect place for kids to burn off some excess energy! Go to page 15 to claim your free visit.

For fun with all the family, pop over to Easton to try the Congo Rapids Jurassic Adventure Golf. Your 18-hole expedition takes you riding on self-propelled rafts, putting through the cannibal cooking pot, past a real plane and jeep, and onwards into the land of the dinosaurs.

Or you could bring along the whole family to take part in the Wym Trails AR experience. Adults will be able to see Wymondham's history come to life, while under 12s can meet Henry the Hare and join him on an adventure. All you need to do is download our free Wym Trails app from the App Store or Google Play.

The walking trails have both child and adult versions that can be used in parallel on your smart device. The trail merges real and virtual worlds, allowing you to view Wymondham as it was in its medieval hay-day through 360 degree virtual reality and 3D imaging.

If you're out and about having fun in South Norfolk this summer, we'd love to see your pics, send them to us at competitions@south-norfolk.gov.uk

## Summer photo competition

london camera exchange

We really hope that you have a brilliant time enjoying all the wonderful things that South Norfolk has to offer this summer.

We would love to see what you've been doing so please send us a photo of where you've visited and you could win a great set of binoculars from London Camera Exchange.

Please remember, if your pictures have members of your family or friends in them to make sure that we have their permission to publish the photo.

Send your snaps to competitions@south-norfolk.gov.uk

London Camera Exchange, Is an employee-owned business with 26 stores nationwide specialising in new and used photographic equipment, binoculars, telescopes and much more.

Your local branch can be contacted on 01603 612537 or email norwich@LCEgroup.co.uk

## Let's enjoy summer together

As lockdown eases and the weather improves, we are all looking forward to getting outside to enjoy some much needed rest and relaxation and to meet up with friends and family in the garden.

To avoid causing problems for your neighbours and to ensure we can all enjoy our outside spaces here are some tips on how to be a considerate neighbour:

• Think about any noise you are making and how it may impact on your neighbours. You are allowed to listen to music outside, but will your neighbour be able to hear it? A good way to check is to stand at the boundary of your property and see how loud it is. Also remember to lower the volume during the evening as you don't know what time your neighbours, or their children may go to bed!

- Barbecues are great fun
   when the weather is nice,
   but make sure any smoke it
   produces does not drift across
   into neighbouring gardens,
   especially for prolonged periods
- Garden bonfires are perfectly legal and are a convenient way to dispose of your garden rubbish, but they can be very antisocial. Think about the smoke it will generate and how it could blow towards your neighbour's house not good if they have washing out or are enjoying some time in their garden like you. Consider purchasing a garden waste bin from us instead, at only £58.50 a year it works out at less than £2.50 per emptying!

If you are affected by your neighbours' behaviour, why not knock on their door to discuss it, as quite often they will be unaware of the effect they are having on you. If you prefer, you can download our "Dear Neighbour" letter from our website which is a discreet way of raising a problem.

southnorfolkandbroadland.gov. uk/dear-neighbour-letter

Have a lovely summer and remember, please be a good neighbour!

southnorfolkandbroadland.gov. uk/garden-waste-composting



Nominations are open for our annual Community Awards, celebrating the fantastic work and achievements of volunteers, community groups and businesses across the district.

The awards give us a chance to say thanks to community heroes, and acknowledge the valuable contribution of volunteers, businesses, individuals or community groups to the district.

Nominations opened on 2 July 2021, and the categories this year are:

**Inspiration of the Year** 

Young Hero of the Year (aged 18 or under)

The Helping Hand Award

**Business Community Support of the Year** 

**Green at Heart Award** 

Community Group of the Year

Volunteer of the Year

**Community Hero** 

To nominate a shining star for an award, head to southnorfolkandbroadland.gov. uk/communityawards

Matt Parsonage, at Clarion
Futures, said: "We're delighted to
be sponsoring this year's South
Norfolk Community Awards that
will celebrate the contributions
of local businesses, community
groups and volunteers in a year
when communities have come
together to support each other
through the pandemic."

The winners in each category will receive £250 to help in their community.



Please help us say thank you for the many amazing acts of kindness.

> Chairman Florence Ellis



## Toast your local

Our Pub of the Year competition will be taking a break this year but we would still like to highlight the amazing acts of community spirit carried out by pubs across the district over the last 18 months.

Many pubs have proved themselves to be real community champions so please email us and let us know what your local has done so we can say thank you.

Please email the name of the pub and where it is to: magazine@s-norfolk.gov.uk

## Yours sincerely...

The health and wellbeing of our residents is really important to us and we understand that many of our residents have found the recent lockdowns difficult.

'Yours sincerely' is a new scheme run by our Help Hub to reach out to people who may be feeling isolated or lonely. Each month we send recipients a friendly letter, full of useful information that will support their health and wellbeing and include recipe ideas, quizzes and other activities that will help to promote a positive outlook.

Our Cabinet Member for Better Lives Councillor Alison Thomas said: "Receiving a letter is really positive for your mental health and our letters aim to give our readers support, really useful advice and a little bit of company too. So if you'd like a change

from the circulars and bills, let us know, and your letter could be arriving on your doormat soon."

If you would you like to receive a monthly letter, or know of someone who may enjoy receiving a letter in the post, then please contact Laura Woollacott on lwoollacott@s-norfolk.gov.uk or call 01508 533816.

Thank you to East of England Co-op, Gutter Force, Big Sky Developments, Saffron Housing and Whittley Parish who are sponsoring this scheme.

## **Supporting sporting** excellence

Aspiring sports stars can now apply for our **Sports Champion Grant to support them** with the cost of training, equipment or competing.

Cabinet Member for Better Lives, Councillor Alison Thomas, said: "Grassroots sports have been very badly affected by the COVID-19 pandemic. These grants will allow our districts' sports stars and coaches to make the next step up in their sports career and fulfil their potential."

The grants of up to £300 are open to athletes who are competing in their chosen sport at a regional level or higher and are to help with outgoing costs for things such as coaching, competition entry fees, travel or physiotherapy.

Applications are also open for Community Coach Development bursaries. These funds of up to £300 are available for coaches working in the community to gain further qualifications so they can coach at a higher level, or to start their coaching career.

To find out if you are eligible and apply for a Sports **Champion Grant or Community Coach Development** Bursary, visit southnorfolkandbroadland.gov.uk/ communityfunding or contact grants@s-norfolk.gov.uk.





Sponsored by East Anglian Motor Auctions the race will bring runners together on the 21 November 2021 to compete in a one lap circuit starting on Lady's Lane in Wymondham and looping around the picturesque countryside near Morley.

This road race attracts runners of all abilities and ages and is a great choice for runners who want to move up from a 5k run or improve their personal best.

Entries for this year's event are now open and cost £15 per affiliated and £17 per non-affiliated person.

EAMA director commented "This is our third year of being involved with the Wymondham 10k, it's a real pleasure to be associated with an event which is so tangible and so close to home. Running is a relatively accessible sport and we hope the sight of all types of

runners pounding the roads out of Wymondham in November will only encourage others to follow suit"

All runners who complete the 10k will receive a unique medal, finishers t-shirt and goodie bag.

If you are looking for another popular local 10k race try **Broadland District Council's** Marriott's Way 10k sponsored by Saffron Housing. This takes place along a scenic section of the Marriott's Way. The event is planned for the 3 October so look out for when the entries open!

Check out details for both races on the website: southnorfolkandbroadland.gov.uk







Our Swim Schools at Wymondham and Diss Leisure Centre are back up and running, with lessons available to all ages and abilities and run by our experienced staff.

Not only are swimming lessons a great source of fun and an opportunity to meet new people, they are also a life skill that everyone should have.

Whether you are at the beginning of your swimming journey and would like to join our parent and toddler classes; your child is looking to join our Stage 1-8 'Learn to swim programme', or an adult looking to

hone their aquatic skills, then we have something to offer everyone.

If it is something slightly different that you are after, then our Rookie Lifeguard or Squad lessons may be for you.

Please email swimschool@s-norfolk.gov.uk to register your interest and join our swim school programme.

Try our leisure centres for free



All of our gyms, classes and pools are fully open, and our experienced staff are on-hand to help you achieve your fitness goals. Train in a COVID safe environment and achieve the level of fitness you want. With a vast number of classes on offer, fully air-conditioned gyms and fitness studios and a fantastic choice of swimming pools, we have everything you'll need to achieve your fitness goals.

Need more convincing? Then why not try us out for free. Cut out the coupon to claim your free guest pass and start your fitness journey today.



#### Welcome back to **Imagine Spa**

Imagine Spa at Wymondham Leisure Centre is now open for all treatments and experiences. Receive 20% off your first visit, simply call us on 01508 533918 to arrange your booking quoting LINK0621 Please note that this offer cannot be used in conjunction with any other offer and is valid until 30 September 2021.

#### **Summer activities**

Summer is fast approaching, the leisure centres will be hosting a range of fun activities throughout the day for young people.

Children can get sporty playing football, dodgeball, short tennis, rounders, kwik cricket and much more, or join in the many arts and craft activities, such as badge making, face painting and magnet making.

At Wymondham kids can enjoy fun session in the pool and at Long Stratton they can have a great time exploring the three-storey Bananas play frame.

More information can be found on our website southnorfolkandbroadland.gov.uk/leisure



At Framingham Earl High School we have a variety of activities to keep you fit and healthy.

We have a wide range of exercise classes to tempt you, including yoga and cardio combat. You can either pay as you go, or for just £25 a month, you can have unlimited access to all the classes. There's also a 4-court indoor sports hall and an outdoor all-weather pitch, perfect for football, tennis and netball.

To try one of our many exercise classes at Framingham Earl for free cut out the coupon below.

## **Your FREE** fitness pass

This voucher has no cash value. This voucher cannot be used in conjunction with any other offers. Photocopies are not permitted. Voucher valid until 31 August 2021

### **FREE exercise class** at Framingham Earl

This voucher has no cash value. This voucher cannot be used in conjunction with any other offers. Photocopies are not permitted. Voucher valid until 31 August 2021



**Councillor Florence Ellis has put supporting economic** recovery at the heart of her term as Chairman of the Council.

Councillor Ellis said: "The last 18 months have been very difficult for our local businesses and it's vital that we do everything possible to ensure that our economy not only recovers but thrives."

During my year in office I will be doing all I can to help get our local businesses back on their feet and their tills ringing again. Councillor Florence Ellis

Councillor Ellis' first official visits after being elected to her role as Chairman were to two local businesses that had won the Queen's Award for Enterprise. Both businesses had also

previously won a South Norfolk Business Award.

Councillor Ellis met Gavin Farmer from Ansible Motion. Gavin said: "These have been unprecedented times and like so many other businesses, Ansible Motion has had to adapt and respond. Our motorsport experience of having to find quick and robust solutions to sudden changes was invaluable.

"The pandemic and restrictions on travel have fuelled interest in simulation and more car makers and suppliers have come to appreciate that the ability to test accurately a huge number of scenarios and conditions, from a single location, is incredibly valuable. For example, Continental Tyres believe they will use 10,000 fewer tyres for development per year by using of one of our simulators."

Ansible Motion continues to expand and Gavin believes that they have benefitted from the rich seam of engineering expertise in the region, providing the right level of subcontracting resource and manufacturing skills. The company has attracted staff to join them in Hethel and now has a

team of 32 people.

Mr Farmer added: "It's a very exciting time. We are honoured to have received both the South Norfolk and Broadland Business Awards and the Queen's Award for Enterprise, the latter for our export growth. We are very proud to have received recognition from both organisations."

At Cobalt Aerospace Florence met Ben Brown. He told us: "It's no secret that the COVID-19 pandemic has dramatically affected the aviation industry, so we're grateful that our business has not only survived this difficult time but has continued to thrive. It hasn't been easy, and has required a lot of late nights, hard work, and lateral thinking from everyone involved to be able to adapt to the constraints of the pandemic and ensure we have continued to fulfil orders and develop new products while keeping everyone safe." In April, Cobalt Aerospace was honoured with two Queen's Awards for Enterprise.

Ben Brown added: "The announcement couldn't have come at a better time, and we were pleased to be able to let the team know that their dedication and hard work had been recognised by such a prestigious panel of judges.

We are grateful to the council for the steps it has taken to support small businesses during this difficult time.

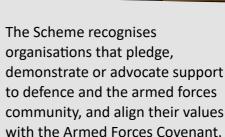
Ben Brown

"Cobalt Aerospace was shortlisted for two Broadland and South Norfolk Business Awards and as winners at the inaugural awards, we were thrilled to be finalists again – the awards are a great chance to meet other local businesses and we would highly recommend that local businesses enter and take advantage of the opportunity to promote excellence in our local economy."

## Going for Gold!

Each year we celebrate **Armed Forces Day to show** our support for the men and women who make up our armed forces, from currently serving troops to service families, veterans and cadets.

But we don't stop there. We have been working hard to go the extra mile to support our service personnel, and last year, were recognised by the Ministry of Defence for our pledge to support the UK's Armed Forces when we were presented with a Silver Award in the Armed Forces **Covenant Employer Recognition** Scheme.



**Our Managing Director Trevor** Holden who was a Wing Commander in the RAF, said: "We were thrilled to have been awarded Silver. It's fantastic to achieve recognition for the way we are supporting the defence and armed forces communities, both in our own organisation and in our communities.

"As an employer, we really value the skills and qualities that

veterans, reservists and ex-military personnel bring to our organisation. This year, we have looked at even more ways that we can support this sector of our community and have applied for Gold status. We will find out if we are successful later in the year."

To achieve a silver award, employers need to have signed the armed forces covenant and shown flexibility towards the annual training commitments and deployment of reservists, whilst also supporting the employment of cadet force adult volunteers, service leavers, and military spouses and partners.



## Keeping you warm this winter



The health and wellbeing of our residents is a priority for the Council and that includes making sure you can keep warm.

The Norfolk Warm Homes
Partnership, led by South Norfolk
and Broadland District Councils,
has secured funding from the
government's Green Homes Grant
to make homes warmer across
Norfolk by the end of September
2021.

If your home is poorly insulated, cold or expensive to heat and your household income is below £30,000 we may be able to help. Whether you own your home or privately rent, you could be eligible for a fully funded grant of up to £10,000 to reduce your heating costs and improve the energy efficiency in your home.

If your property is not on the mains gas network we can help you benefit from renewable energy by replacing an inefficient heating system with a renewable air source heat pump. If your property is not suitable for an air source heat pump, we also offer high heat retention storage heaters.

Insulation measures are also available including cavity wall and loft insulation and there is limited funding available for solid wall insulation.

Homes will be eligible that have an EPC rating of D, E, F or G and

landlords will be required to contribute at least one third of the cost for rental properties up to a grant maximum of £5,000.

To make an application contact Norfolk Warm Homes on 01603 430103 or visit norfolkwarmhomes.org.uk

Norfolk Energy Switch Register to see if you can secure a better energy deal. The next scheme will open 3 August.

For more information visit bigcommunityswitch.co.uk/ south-norfolk

## Litter pickers at the ready

From September 1 to October 31, we are holding the Big South Norfolk Litter Pick and are asking local groups to join in, help protect our natural environment and keep the district looking its best.

In 2019 our local communities organised a record number of litter picks with just under 1,000 residents collecting nearly 2,000 bags of rubbish and recycling.

Cabinet Member for Clean and Safe Environment, Councillor Michael Edney, said: "Each year more and more people get involved in this initiative to help us protect our environment. Lots of

children take part and it's a great way to teach them how important it is not to litter. If you're a community group and would like to get involved, please contact us."

We provide posters and leaflets to help publicise the litter picks and provide advice and equipment, and when the event is finished, we take the rubbish away. There are twenty £200 prizes up for grabs across South Norfolk but every group that takes part will be given a £20 voucher to spend on their group, charity or local community.

For more information, please visit: southnorfolkandbroadland. gov.uk/keeping-streets-clean/volunteer-litter-pick-area



We live in a beautiful part of the world and, with your help, we want to keep it that way.

Fly-tipping is selfish and harmful to the environment and wildlife, it blights our countryside and costs taxpayers over £50,000 a year to clean up. If you are caught fly-tipping, we will not hesitate to fine you.

In the last 12 months, we have worked with our partners to carry out 206 fly-tipping investigations, resulting in fines for businesses and residents who have broken the law and blighted the countryside with their waste.

Cabinet Member for Clean and Safe Environment, Councillor Michael Edney, said: "Fly-tipping is a serious offence, which could lead to prosecution. If you are suspicious, or the price quoted to remove your rubbish seems very cheap, decline the offer and opt for a reputable company instead."

If your waste
is found dumped
you could be held
liable and be issued
with a fine,
so don't risk it!
Cllr Michael Edney

Recently, a mobile catering business was issued with a £300 fixed penalty notice for fly-tipping business waste in a lay-by. Not only did the owner have to pay the fixed penalty, but also had to pay for the waste to be removed by a licensed waste contractor. The owner was also advised on how to dispose of waste properly and legally in the future.

And it's not just the people that fly-tip that are at risk of receiving a fine. Householders have a responsibility to ask anyone offering to clear their waste where they are going to be taking it and to ensure they are a licensed waste handler.

In April, we issued a £300 fixed penalty notice to a resident after she handed over her household waste to an unlicensed waste carrier. The waste was later found fly-tipped in a ditch. We advised her on what she must do to get rid of her waste properly in the future.

You can report fly-tipping in South Norfolk here: southnorfolkandbroadland.gov. uk/fly-tipping



Through our new work4all initiative we are supporting local people to find jobs, gain new skills and helping school leavers get a foot on the career ladder.

Councillor Lisa Neal said: "We are working hard to support the local economy and local businesses recover as the COVID-19 restrictions start to be lifted. Work4all is about supporting individuals, which is one of our key priorities, and helping them back into work."

If you are unemployed or soon to be unemployed, if you have been made redundant, looking for a career change or leaving further education with no employment in place work4all may be able to help. Delivered by our Help Hub, we are working with partners to provide a free, friendly, personal service to help residents find a new job with all the support they need in one place.

The Help Hub will work with residents to set small achievable goals, to enable them to have the skills and confidence to succeed and to help them find a job they'll enjoy.

#### The work4all service will offer:

- one-to-one information and advice
- navigation to vacancies and training
- help to create a great CV and covering letter
- guidance on how to apply for a job and write an application
- assistance with interview techniques
- support with confidence building
- free virtual employability training courses









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