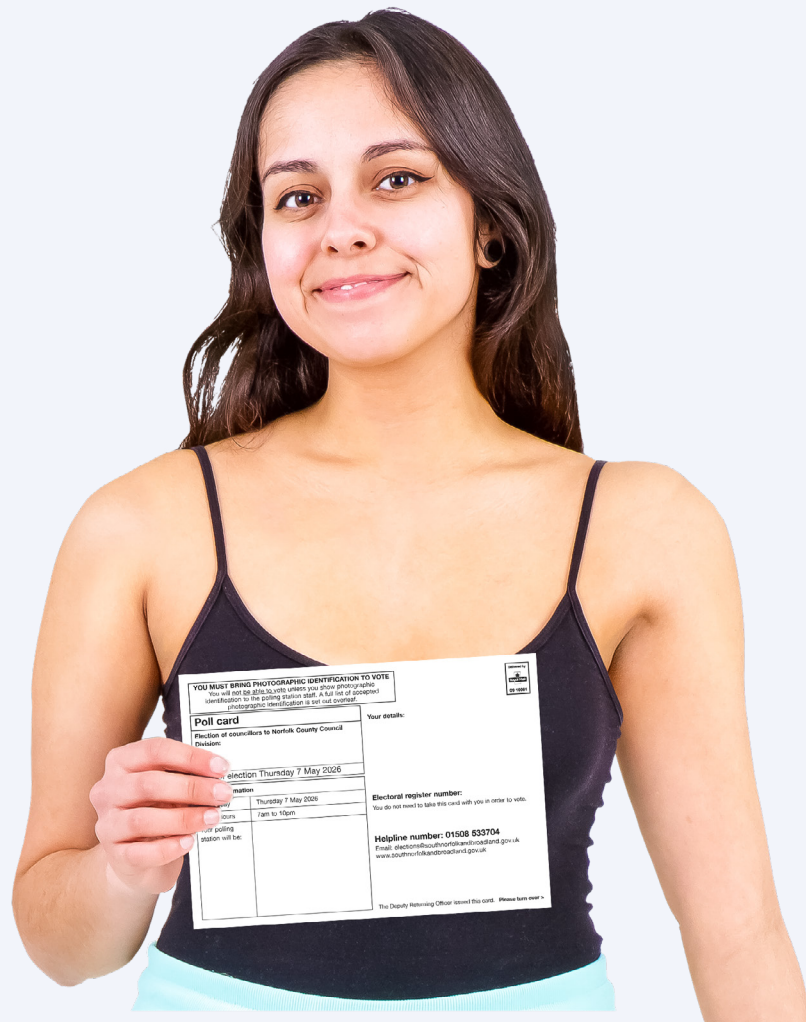


Understanding your poll card



YOU MUST BRING PHOTOGRAPHIC IDENTIFICATION TO VOTE
You will not be able to vote unless you show photographic identification in the polling station that is full of people's photographic identification. It will not count.

Poll card
Election of councillors to Norfolk County Council
Division:
Election Thursday 7 May 2026

Your details:

Electoral register number:
You do not need to take this card with you in order to vote.

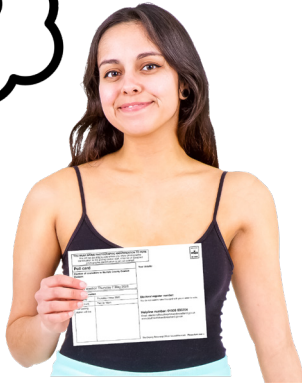
Helpline number: 01508 533704
Email: electors@southnorfolk.gov.uk
www.southnorfolk.gov.uk

This Deputy Returning Officer issued this card. Please turn over.



Translated into easy read
by Ace Anglia
info@aceanglia.com





What is a poll card



You'll be sent your poll card just before an **election** or **referendum**.

It is the size of a postcard.



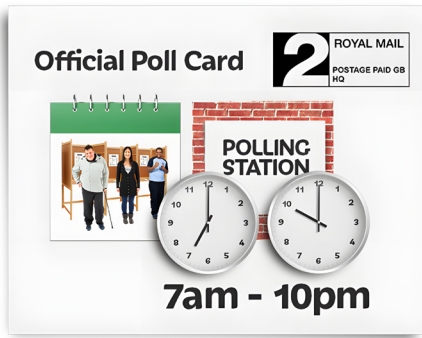
An **election** is when people vote to choose people to run parliament or councils. It's a way for everyone to have a say in what happens in their town or country.

Yes No

A **referendum** is a special kind of vote where people are asked a big question, to help decide something important.



Everyone gets to have their say by voting.



Your poll card will tell you information like when to vote and at which **polling station**.



A **polling station** is a place where people go to vote.



If you need any help or want to find out if your polling station is accessible please contact us.

elections@southnorfolkandbroadland.gov.uk

Phone: **01508 533 704**



If you need your poll card in large print please contact us.

elections@southnorfolkandbroadland.gov.uk

Phone: **01508 533 704**

YOU MUST BRING PHOTOGRAPHIC IDENTIFICATION TO VOTE

You will not be able to vote unless you show photographic identification to the polling station staff. A full list of accepted photographic identification is set out overleaf.



1

Poll card

Your details:

Election of councillors to Norfolk County Council
Division:

2

Date of election Thursday 7 May 2026

3

Voting information

Polling day Thursday 7 May 2026

Electoral register number:

You do not need to take this card with you in order to vote.

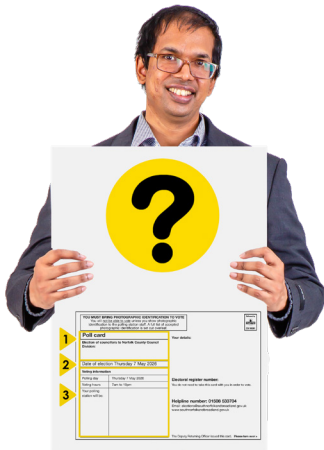
Voting hours 7am to 10pm

Helpline number: 01508 533704

Email: elections@southnorfolkandbroadland.gov.uk
www.southnorfolkandbroadland.gov.uk

Your polling station will be:

The Deputy Returning Officer issued this card. **Please turn over >**



This booklet will will show you an example of a poll card and tell you what each part means.

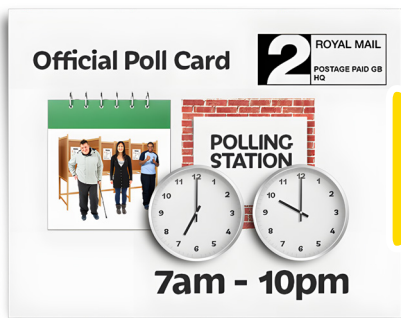


This part will say what you are voting for in the election or referendum.



2

This part will say what day the election is taking place.



3

This part will say what voting information you need to know like:



- The day you will go to the polling station to vote.



- What time you can vote at a polling station, which is between 7:00am to 10:00pm.



- Where you need to go to vote at a polling station.

YOU MUST BRING PHOTOGRAPHIC IDENTIFICATION TO VOTE

You will not be able to vote unless you show photographic identification to the polling station staff. A full list of accepted photographic identification is set out overleaf.



Poll card

Election of councillors to Norfolk County Council
Division:

4

Your details:

Date of election Thursday 7 May 2026

Voting information

Polling day Thursday 7 May 2026

Voting hours 7am to 10pm

Your polling station will be:

5

Electoral register number:

You do not need to take this card with you in order to vote.

Helpline number: 01508 533704

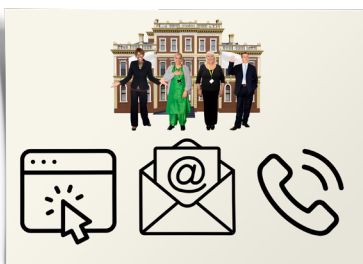
Email: elections@southnorfolkandbroadland.gov.uk
www.southnorfolkandbroadland.gov.uk

The Deputy Returning Officer issued this card. **Please turn over >**



4

This part will say your name and address.



5

This part will say the details of your local council.



The website address is:

southnorfolkandbroadland.gov.uk



The email address is:

elections@southnorfolkandbroadland.gov.uk



The phone number for the helpline is:

01508 533 704



You can contact them if you need help voting.

It is an offence to:

- vote more than once at this election, unless you are voting on your own behalf and as a proxy for another person
- vote as a proxy on behalf of more than four electors, of which no more than two may be on behalf of other domestic electors (a domestic elector is one who is not an overseas or a service elector)
- vote as a proxy for someone if you know that by law they are not allowed to vote

If you are away or cannot go to the polling station on Tuesday 7 May 2026 you can do one of the following:

- Apply to vote by post. Completed applications must reach us before 5pm on Tuesday 21 April 2026. If you are given a postal vote, you will not be able to vote in person at this election.

OR

- Apply to vote by proxy (this means someone else can vote on your behalf). Completed applications must reach us before 5pm on Tuesday 28 April 2026. If you appoint a proxy, you can vote if you wish, but only if your proxy has not already voted on your behalf and has not got a postal vote for you.

If after 5pm on Tuesday 28 April 2026 you are unable to vote in person because:

- You have a medical emergency after 5pm on Tuesday 28 April 2026
- You learn you cannot go to the polling station because of work reasons
- The form of accepted photographic identification that you were intending to use to vote has been lost, stolen, damaged or destroyed, or has not yet been received if applied for recently

You can apply to vote by proxy. Completed applications must reach us before 5pm on Thursday 7 May 2026. To find out how to apply, call the helpline immediately.

i If you need any help or to find out if your polling station is accessible, please contact us.

If undelivered, return to

The Deputy Returning Officer, South Norfolk Council,
The Horizon Centre, Peachman Way, Broadland Business Park,
Norwich, NR7 0WF

Accepted forms of photographic identification

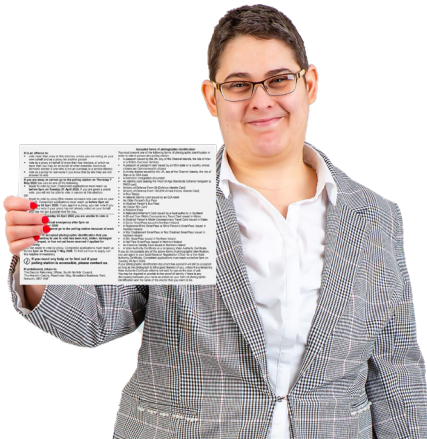
You must present one of the following forms of photographic identification in order to vote in person at a polling station:

- A passport issued by the UK, any of the Channel Islands, the Isle of Man or a British Overseas Territory
- A passport or passport card issued by an EEA state or a country whose citizens are Commonwealth citizens
- A driving licence issued by the UK, any of the Channel Islands, the Isle of Man or an EEA state
- A biometric immigration document
- An identity card bearing the Proof of Age Standards Scheme hologram (a PASS card)
- Ministry of Defence Form 90 (Defence Identity Card)
- Ministry of Defence Form 100 (HM Armed Forces Veteran Card)
- A Blue Badge
- A national identity card issued by an EEA state
- An Older Person's Bus Pass
- A Disabled Person's Bus Pass
- An Oyster 60+ Card
- A Freedom Pass
- A National Entitlement Card issued by a local authority in Scotland
- A 60 and Over Welsh Concessionary Travel Card issued in Wales
- A Disabled Person's Welsh Concessionary Travel Card issued in Wales
- A Senior SmartPass issued in Northern Ireland
- A Registered Blind SmartPass or Blind Person's SmartPass issued in Northern Ireland
- A War Disablement SmartPass or War Disabled SmartPass issued in Northern Ireland
- A 60+ SmartPass issued in Northern Ireland
- A Half Fare SmartPass issued in Northern Ireland

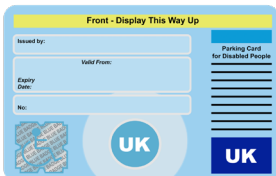
Accepted forms of photographic identification (continued)

- A Voter Authority Certificate or a temporary Voter Authority Certificate
- If you do not possess any of the above forms of photographic identification, you can apply to your local Electoral Registration Officer for a free Voter Authority Certificate. Completed applications must reach us before 5pm on Tuesday 28 April 2026.

If your photographic identification document has expired it will still be accepted so long as the photograph is still a good likeness of you, unless it is a temporary Voter Authority Certificate which is not valid for use on the date of poll. You may be required to provide further proof of identity if there is any discrepancy between your name as shown on your form of photographic identification and the name of the elector that you claim to be.



The back side of your poll card has the following information on it:



This part will list different types of **photographic identification**.

Photographic identification is a document or card that proves who you are.

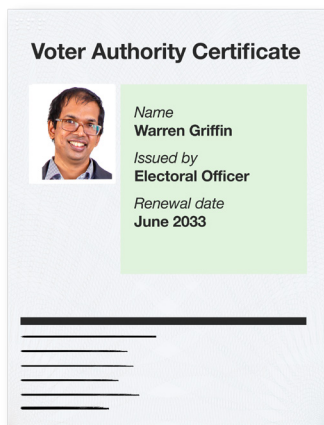


You must bring one type of photographic identification to be able to vote.

For example, a passport, blue badge or bus pass.



This part will tell you the date you need to apply by to get a **Voter Authority Certificate** for this election.



A **Voter Authority Certificate** proves who you are .

You can get it if you do not have any other photographic identification.



You can look at this easy read for more information at:

www.myvotemyvoice.org.uk/voting/register-to-vote/voter-id-and-how-to-apply-for-the-voter-id-certificate/



It is an offence to:

- vote more than once at this election, unless you are voting on your own behalf and as a proxy for another person
- vote as a proxy on behalf of more than four electors, of which no more than two may be on behalf of other domestic electors (a domestic elector is one who is not an overseas or a service elector)
- vote as a proxy for someone if you know that by law they are not allowed to vote

If you are away or cannot go to the polling station on Thursday 7 May 2026 you can do one of the following:

- Apply to vote by post. Completed applications must reach us **before 5pm on Tuesday 21 April 2026**. If you are given a postal vote, you will not be able to vote in person at this election.


OR

- Apply to vote by proxy (this means someone else can vote on your behalf). Completed applications must reach us **before 5pm on Tuesday 28 April 2026**. If you appoint a proxy, you can vote if you wish, but only if your proxy has not already voted on your behalf and has not got a postal vote for you.

If after 5pm on Tuesday 28 April 2026 you are unable to vote in person because:

- You have a medical emergency after 5pm on Tuesday 28 April 2026
- You learn you cannot go to the polling station because of work reasons
- The form of accepted photographic identification that you were intending to use to vote has been lost, stolen, damaged or destroyed, or has not yet been received if applied for recently

You can apply to vote by proxy. Completed applications must reach us before 5pm on Thursday 7 May 2026. To find out how to apply, call the helpline immediately.

 **If you need any help or to find out if your polling station is accessible, please contact us.**

If undelivered, return to

The Deputy Returning Officer, South Norfolk Council,
The Horizon Centre, Peachman Way, Broadland Business Park,
Norwich, NR7 0WF

Accepted forms of photographic identification

You must present one of the following forms of photographic identification in order to vote in person at a polling station:

- A passport issued by the UK, any of the Channel Islands, the Isle of Man or a British Overseas Territory
- A passport or passport card issued by an EEA state or a country whose citizens are Commonwealth citizens
- A driving licence issued by the UK, any of the Channel Islands, the Isle of Man or an EEA state
- A biometric immigration document
- An identity card bearing the Proof of Age Standards Scheme hologram (a PASS card)
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- A Senior SmartPass issued in Northern Ireland
- A Registered Blind SmartPass or Blind Person's SmartPass issued in Northern Ireland
- A War Disablement SmartPass or War Disabled SmartPass issued in Northern Ireland
- A 60+ SmartPass issued in Northern Ireland
- A Half Fare SmartPass issued in Northern Ireland
- An Electoral Identity Card issued in Northern Ireland
- A Voter Authority Certificate or a temporary Voter Authority Certificate

If you do not possess any of the above forms of photographic identification, you can apply to your local Electoral Registration Officer for a free Voter Authority Certificate. Completed applications must reach us before 5pm on Tuesday 28 April 2026.

If your photographic identification document has expired it will still be accepted so long as the photograph is still a good likeness of you, unless it is a temporary Voter Authority Certificate which is not valid for use on the date of poll. You may be required to provide further proof of identity if there is any discrepancy between your name as shown on your form of photographic identification and the name of the elector that you claim to be.



This part tells you what to do if you are away or cannot go to the polling station on the day of the election.



You can vote by post. If you choose this:

- You will get your paper ballot sent to your home.
- You will fill it in at home.
- You will send it back in the post.



Apply for a postal vote online at:

www.gov.uk/apply-postal-vote



Or, you can do a **proxy vote**.

A **proxy vote** is when you give permission to a trusted person to vote for you at a polling station.



Apply for a proxy vote online at:

www.gov.uk/apply-proxy-vote



If you need to do a postal vote or proxy vote, apply before the time and date on this part of the poll card.

It is an offence to:

- vote more than once at this election, unless you are voting on your own behalf and as a proxy for another person
- vote as a proxy on behalf of more than four electors, of which no more than two may be on behalf of other domestic electors (a domestic elector is one who is not an overseas or a service elector)
- vote as a proxy for someone if you know that by law they are not allowed to vote

If you are away or cannot go to the polling station on Thursday 7 May 2026 you can do one of the following:

- Apply to vote by post. Completed applications must reach us **before 5pm on Tuesday 21 April 2026**. If you are given a postal vote, you will not be able to vote in person at this election.


OR

- Apply to vote by proxy (this means someone else can vote on your behalf). Completed applications must reach us **before 5pm on Tuesday 28 April 2026**. If you appoint a proxy, you can vote if you wish, but only if your proxy has not already voted on your behalf and has not got a postal vote for you.

If after 5pm on Tuesday 28 April 2026 you are unable to vote in person because:

- **You have a medical emergency after 5pm on Tuesday 28 April 2026**
- **You learn you cannot go to the polling station because of work reasons**
- **The form of accepted photographic identification that you were intending to use to vote has been lost, stolen, damaged or destroyed, or has not yet been received if applied for recently**

You can apply to vote by proxy. Completed applications must reach us **before 5pm on Thursday 7 May 2026**. To find out how to apply, call the helpline immediately.

 If you need any help or to find out if your polling station is accessible, please contact us.

If undelivered, return to

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- A driving licence issued by the UK, any of the Channel Islands, the Isle of Man or an EEA state
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- A Disabled Person's Bus Pass
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- A Freedom Pass
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- A Senior SmartPass issued in Northern Ireland
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- A War Disablement SmartPass or War Disabled SmartPass issued in Northern Ireland
- A 60+ SmartPass issued in Northern Ireland
- A Half Fare SmartPass issued in Northern Ireland
- An Electoral Identity Card issued in Northern Ireland
- A Voter Authority Certificate or a temporary Voter Authority Certificate

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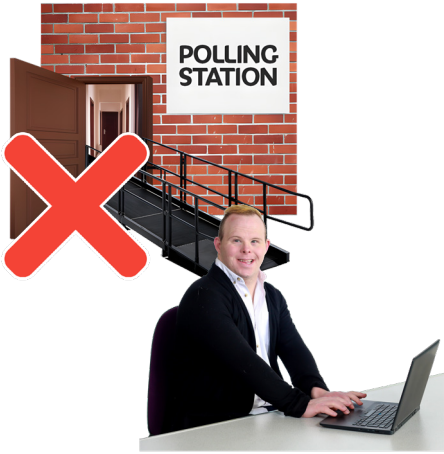
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This part tells you what to do if, on the day of the election, you are unable to vote at a polling station because:



- You have a medical emergency on the day of the election.



- You cannot go to the polling station because of work reasons.



- You cannot use the photographic identification you were going to bring.



Call the helpline straight away to find out what you need to do.

Phone: **01508 533 704**



You need to call before the time and date on this part of the poll card.

It is an offence to:

- vote more than once at this election, unless you are voting on your own behalf and as a proxy for another person
- vote as a proxy on behalf of more than four electors, of which no more than two may be on behalf of other domestic electors (a domestic elector is one who is not an overseas or a service elector)
- vote as a proxy for someone if you know that by law they are not allowed to vote

If you are away or cannot go to the polling station on Thursday 7 May 2026 you can do one of the following:

- Apply to vote by post. Completed applications must reach us **before 5pm on Tuesday 21 April 2026**. If you are given a postal vote, you will not be able to vote in person at this election.

OR

- Apply to vote by proxy (this means someone else can vote on your behalf). Completed applications must reach us **before 5pm on Tuesday 28 April 2026**. If you appoint a proxy, you can vote if you wish, but only if your proxy has not already voted on your behalf and has not got a postal vote for you.

If after 5pm on Tuesday 28 April 2026 you are unable to vote in person because:

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- You learn you cannot go to the polling station because of work reasons
- The form of accepted photographic identification that you were intending to use to vote has been lost, stolen, damaged or destroyed, or has not yet been received if applied for recently

You can apply to vote by proxy. Completed applications must reach us before **5pm on Thursday 7 May 2026**. To find out how to apply, call the helpline immediately.

i If you need any help or to find out if your polling station is accessible, please contact us.

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The Horizon Centre, Peachman Way, Broadland Business Park,
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If you do not possess any of the above forms of photographic identification, you can apply to your local Electoral Registration Officer for a free Voter Authority Certificate. Completed applications must reach us before 5pm on Tuesday 28 April 2026.

If your photographic identification document has expired it will still be accepted so long as the photograph is still a good likeness of you, unless it is a temporary Voter Authority Certificate which is not valid for use on the date of poll.

You may be required to provide further proof of identity if there is any discrepancy between your name as shown on your form of photographic identification and the name of the elector that you claim to be.

10

Return address



10

This part tells you the return address.



You may need to return a poll card if the person who it is addressed to does not live there.

You can contact us in a number of different ways.

Website: www.southnorfolkandbroadland.gov.uk

Email: elections@southnorfolkandbroadland.gov.uk

Helpline: 01 508 533 704

This document was adapted into easy read by Ace Anglia.

Website: www.aceanglia.com

Facebook: Ace Anglia

Instagram: @ace_anglia

LinkedIn: ace-anglia

YouTube: @AceAnglia

Email: info@aceanglia.com

Date this was made: March 2026

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