

Broadland District and South Norfolk Councils

Housing team FOI information

This spreadsheet has been created to collate commonly requested information in Freedom of Information requests.

This information will be updated on a quarterly basis.

While we have endeavoured to maintain a consistent reporting standard, some figures may vary based on updated reporting methods.

Sites where further information can be accessed are:

H-CLIC data

[Homelessness statistics - GOV.UK](#)

Norfolk Insight data: Broadland

[Housing - LTLA | Broadland | Report Builder for ArcGIS](#)

Norfolk Insight data: South Norfolk

[Housing - LTLA | South Norfolk | Report Builder for ArcGIS](#)

South Norfolk Council			
Topic:	Homelessness and Temporary Accommodation		
	Number of homeless applications annually	2023/24: 333 2024/25: 403	Additional information on Government homeless statistics (link).
	Number of people placed in interim accommodation under Sections 188(1) and 189(b) of the Housing Act	Interim accommodation placements: Section 188(1): 162 Section 189(b): 80	
	Total cost of temporary accommodation	Temporary accommodation expenditure: 2021/22: £96,643 2022/23: £373,857 2023/24: £632,857	
	Number of out-of-area placements and associated costs (e.g., storage, transport)	Out-of-area placements: 2021/22: 86 2022/23: 196 2023/24: 109	Affiliated costs (storage, taxis, etc.): 2021/22: £419 2022/23: £10,063 2023/24: £14,473
	Number of children under 5 in temporary accommodation	Dec 2024: 12 households, 26 children Mar 2025: 15 households, 32 children	
	Hotel nights booked	Hotel nights booked (Oct 2023–Sep 2024): 14,115	Hotel spend (same period): £632,857
	Temporary Accommodation property purchasing	Properties owned before 2023: 2 2023/24: 5 2024/25: 4 2025/26 (to date, end of Q3): 10	
	Social Housing and Waiting Lists		
	Number of people on the housing register by band.	Please view information provided on the 'Housing Register' tab	
	Average wait time per band and property type (1-bed, 2-bed, etc.)	Please view our most up to date information on wait times on our website.	Housing register waiting times Broadland and South Norfolk (link)
	Number of accessible housing completions (M4(2), M4(3))	Accessible housing needs (2025): 108	
	EPC ratings of council-owned properties	South Norfolk does not own any social housing	
	Empty Properties and Land Use		
	Number of empty and long-term empty properties	Empty properties (May 2025): 1,314 Council-owned empty properties: None	
	Council budget allocated for reducing empty properties	Budget for reducing empty properties: £20,000	
	Use of internal resources for enforcement and advice	Financial support (grants/loans): None issued	
	Number of properties brought back into use (if available)	Reuse strategy: Reactive enforcement and advice	
	Domestic Abuse and Refugee Services		
	Number of households in TA due to domestic abuse	Domestic abuse households in TA (2023/24): 14 Individuals in TA due to domestic abuse (2023/24): 31 Average stay in TA (domestic abuse cases): 73 days	

	Domestic abuse services funded by the Council	Funded services: NIDAS outreach and Orwell Housing tenancy support
	Evictions and Legal Reviews	
	Number of judicial or suitability reviews and outcomes	Section 202 reviews: 2019: 0 2020: 1 received, 0 successful 2021: 0 2022: 2 received, 0 successful 2023: 4 received, 0 successful
	Veterans and Special Groups	
	Number of veterans housed or on the waiting list	Veterans on waiting list (2024): 10
	Average wait times for veterans	Average wait time for veterans (2024): 18 months
	Number of complaints or support requests from veterans	Complaints and financial support requests: Not held
	Hotel and Accommodation Expenditure	
	Total annual expenditure on hotel accommodation for homelessness and refugee-related purposes	Hotel spend (2023/24): £632,857 Rent-to-rent spend (2020–2025): 2020/21: £45,111 2021/22: £76,759 2022/23: £52,528 2023/24: £41,291 2024/25 (to date): £33,229
	Housing First and Strategic Models	
	Number of Housing First units and individuals supported	Individuals supported: Up to 8 at once, 15 total
	Funding sources	Support staff cost: £55,800 Funding source: MHCLG RSI Grants
	Strategic partnerships	Provider: Clarion Housing

Broadland District Council			
Topic:	Homelessness and Temporary Accommodation		
	Number of homeless applications annually	2023/24: 383 2024/25: 419	Additional information on Government homeless statistics (link).
	Number of people placed in interim accommodation under Sections 188(1) and 189(b) of the Housing Act	Interim accommodation placements: Section 188(1): 178 Section 189(b): 105	
	Total cost of temporary accommodation	Temporary accommodation expenditure: 2023/24: £743,920	
	Number of out-of-area placements and associated costs (e.g., storage, transport)	Out-of-area placements: 2021/22: 44 2022/23: 196 2023/24: 189	Affiliated costs (storage, taxis, etc.): 2021/22: £5,148 2022/23: £4,765 2023/24: £9,863
	Number of children under 5 in temporary accommodation	Dec 2024: 46 children	
	Number of households refusing offers outside the borough	Households refusing offers outside area (2024): 15	
	Temporary Accommodation property purchasing	Properties owned before 2023: 2 2023/24: 9 2024/25: 5 2025/26 (to date, end of Q3): 13	
	Social Housing and Waiting Lists		
	Number of people on the housing register by band.	Please view information provided on the 'Housing Register' tab	
	Average wait time per band and property type (1-bed, 2-bed, etc.)	Please view our most up to date information on wait times on our website	Housing register waiting times Broadland and South Norfolk (link)
	Number of accessible housing completions (M4(2), M4(3))	Accessible housing needs (2025): 94	Wheelchair access: 21 Level access shower: 73
	EPC ratings of council-owned properties	Broadland does not own any social housing	
	Households on the Housing Register	Households including Veterans on housing register (Jan 2023): 14	
	Empty Properties and Land Use		
	Number of empty and long-term empty properties	May 2025: 1,115 Council-owned empty properties: 2	
	Council budget allocated for reducing empty properties	Budget for reducing empty properties: £20,000	
	Number of properties brought back into use (if available)	Properties brought back into use via loan (since 2019): 1	
	Domestic Abuse and Refugee Services		
	Domestic abuse training provided to staff	Training providers: NIDAS, Leeway, Shelter, DAHA, Skillgate	
	Domestic abuse services funded by the Council	Funded services: NIDAS outreach and Orwell Housing tenancy support	
	Evictions and Legal Reviews		

	Number of Section 21 eviction cases and longest wait for rehousing	Section 21 eviction wait time (2024): Longest - 3 months
	Number of judicial and suitability reviews and outcomes	Section 202 reviews (2023): 8 received, 1 successful
	Internal guidance and training materials for housing officers	Training materials used: Shelter, Giles Peaker flowchart, NHAS
	Hotel and Accommodation Expenditure	
	Total annual expenditure on hotel accommodation for homelessness and refugee-related purposes	Hotel spend (2023/24): £743,920 Rent-to-rent spend (2024/25 to date): £301,856
	Use of caravans, shipping containers, and other non-standard accommodation	Use of caravans/shipping containers: Not used
	Housing First and Strategic Models	
	Number of Housing First units and individuals supported	Individuals supported: Up to 15
	Funding sources	Support staff cost: £55,800 Funding source: MHCLG RSI Grants
	Strategic partnerships (e.g., Clarion Housing)	Partnerships: Clarion Housing

SNC

		Emergency	Band 1	Band 2	Band 3	Total
2022/23	Apr-22	57	91	316	283	747
	May-22	44	94	316	285	739
	Jun-22	45	90	332	293	760
	Jul-22	52	98	333	295	778
	Aug-22	56	83	324	296	759
	Sep-22	56	86	335	311	788
	Oct-22	50	83	345	316	794
	Nov-22	46	90	363	321	820
	Dec-22	40	97	382	338	857
	Jan-23	42	101	386	360	889
	Feb-23	38	97	374	348	857
	Mar-23	42	108	346	430	926
		Emergency	Band 1	Band 2	Band 3	Total
2023/24	Apr-23	30	112	387	345	874
	May-23	35	122	400	350	907
	Jun-23	33	128	371	321	853
	Jul-23	33	120	366	326	845
	Aug-23	41	121	369	289	820
	Sep-23	34	124	372	296	826
	Oct-23	36	122	390	313	861
	Nov-23	38	122	404	320	884
	Dec-23	30	122	417	325	894
	Jan-24	22	133	419	334	908
	Feb-24	19	120	428	347	914
	Mar-24	27	122	419	339	907
		Emergency	Band 1	Band 2	Band 3	Total
2024/25	Apr-24	30	121	430	337	918
	May-24	25	128	437	343	933
	Jun-24	22	117	461	353	953
	Jul-24	26	129	462	346	963
	Aug-24	21	126	477	352	976
	Sep-24	18	127	480	352	977
	Oct-24	29	131	484	359	1003
	Nov-24	23	132	471	354	980
	Dec-24	26	119	426	293	864
	Jan-25	31	96	374	235	736
	Feb-25	33	112	406	240	791
	Mar-25	29	57	422	246	754

		Emergency	Band A	Band B	Band C	Band D	Total p/LA
2025/26	Apr-25	33	58	147	298	249	785
	May-25	33	60	145	300	256	794
	Jun-25	40	63	155	295	239	792
	Jul-25	44	59	157	297	234	791
	Aug-25	50	62	165	291	233	801
	Sep-25	41	57	170	284	233	785
	Oct-25	43	60	167	355	235	860
	Nov-25	47	60	175	286	231	799
	Dec-25	41	56	170	288	234	789

BDC

		Emergency	Band 1	Band 2	Band 3	Total
2022/23	Apr-22	77	100	275	362	814
	May-22	69	104	282	364	819
	Jun-22	72	101	295	373	841
	Jul-22	58	104	303	379	844
	Aug-22	53	105	313	383	854
	Sep-22	55	103	324	387	869
	Oct-22	56	118	320	388	882
	Nov-22	50	121	315	393	879
	Dec-22	50	113	321	417	901
	Jan-23	49	113	336	429	927
	Feb-23	45	113	349	424	931
	Mar-23	30	97	394	348	869
		Emergency	Band 1	Band 2	Band 3	Total
2023/24	Apr-23	42	105	351	424	922
	May-23	45	124	361	423	953
	Jun-23	35	122	360	422	939
	Jul-23	34	121	361	432	948
	Aug-23	46	130	385	438	999
	Sep-23	41	139	394	441	1015
	Oct-23	47	124	403	447	1021
	Nov-23	46	133	418	446	1043
	Dec-23	42	142	393	418	995
	Jan-24	45	139	405	423	1012
	Feb-24	32	138	417	428	1015
	Mar-24	46	150	428	428	1052
		Emergency	Band 1	Band 2	Band 3	Total
2024/25	Apr-24	42	152	436	436	1066
	May-24	47	153	456	443	1099
	Jun-24	47	152	473	461	1133
	Jul-24	46	143	473	465	1127
	Aug-24	40	144	492	458	1134
	Sep-24	33	147	500	460	1140
	Oct-24	34	154	497	474	1159
	Nov-24	37	152	498	476	1163
	Dec-24	47	159	483	475	1164
	Jan-25	50	140	398	242	830
	Feb-25	57	64	435	245	801
	Mar-25	60	103	443	243	849

		Emergency	Band A	Band B	Band C	Band D	Total p/LA
2025/26	Apr-25	62	98	133	329	251	873
	May-25	38	99	134	325	247	843
	Jun-25	41	93	144	331	251	860
	Jul-25	40	99	147	331	249	866
	Aug-25	53	96	160	342	246	897
	Sep-25	46	88	171	351	254	910
	Oct-25	61	84	176	296	252	869
	Nov-25	68	79	185	357	254	943
	Dec-25	65	86	193	353	252	949