**Privacy Notice for the EGYM**

**What this document is for**

This privacy notice provides details on how we, South Norfolk Council (“the council”), use your personal information for the purposes of allowing you to monitor your fitness and body metrics via EGYM app and associated equipment.

By ‘use’ we mean the various ways it may be processed, including storing and sharing the information. The Council is what is known as the ‘Data Controller’ for your data.

**Further details**

We also provide the following details in our [general privacy notice](https://www.southnorfolkandbroadland.gov.uk/council/data-protection/south-norfolk-council-data-protection) on our website:

* Your rights under the UK General Data Protection Regulation (the UK GDPR) and how to exercise them;
* How to make a complaint and contact our Data Protection Officer; and
* How to contact the regulator, the Information Commissioner’s Office

**What we use your information for**

The EGYM app is a service that is provided by EGYM (a third party) to assist people with their fitness goals by means of tracking and recording activity and progress.

The Council uses this data to:

* help you stay on track and help you progress, via our instructors
* issue you an individual wristband to provide you access to the EGYM equipment and keep a relevant record
* enable you access to the “South Norfolk EGYM” app

The personal data supplied by you on the app would be accessed by Council via the Trainer App (only if you have expressly stated that you wish to share data). The Trainer App information is accessed on the Instructor Tablet which is password protected to prevent unauthorised use.

**What personal data we collect and use about you**

Data will only be collected if you agree to data sharing with South Norfolk Council via the app. If you choose not to, this does not affect the EGYM experience - it just prevents the fitness instructors assisting with your training requirements as your details would not be on the Trainer App.

The following data is required to fully access the EGYM app:

* Name
* Email Address
* Date of Birth
* Gender at birth

If you choose to access the Tanita Body Composition Analyser), the following information will be shared on the Trainer App;

Weight, Height, BMI, Body Fat (kg), Body Fat (%), Visceral Fat Indicator, Fat Mass, Fat Free Mass, Muscle Mass, Protein (kg), Total Body Water (kg), Total Body Water (%), Extra-Cellular Water (kg), Intra Cellular Water (kg), ECW/TBW Ratio, Basal Metabolic Rate, Basal Metabolic Rate Indicator, Bone Mineral Mass Indicator, Metabolic Age, Physique Rating, Phase Angle, Sarcopenia Index (all produced on the Tanita Body Composition Analyser)

Information relating to workout history is also stored on the Trainer App, this includes; Name, Gender, DOB(optional) email address, measurements from Tanita, training history (inside and outside gym from activity tracker)

**Who provides this information and how we share data**

In addition to the information provided by you when registering on the App, personal information is generated by after a workout and as a result of using the Tanita Body Composition Analyser and the EGYM Fitness Hub – this is subsequently stored on the EGYM App.

Personal Data is shared with EGYM, the provider of the app and associated equipment, as the Council’s Data Processor. In addition, some annonymised information is shared with EGYM for purposes of performance reporting.

In addition, some data is held by EGYM as a separate Data Controller. You can view EGYM’s privacy Notice [Privacy | EGYM](https://egym.com/uk/privacy)

Data will only be shared with the Council and EGYM if you consent, this can be turned off at any time by selecting profile on the App, settings, privacy and then turn off sharing.

**How the law protects you and the legal basis for processing your information**

We have legal grounds under the UK GDPR to process this information and rely on your explicit consent.

Under Article 9.2 (a) of the UK GDPR, we may also process special categories of data such as health data.

**How long will we keep your personal information for**

You are responsible for how long you share data whilst you are a member. At any time you can turn off sharing, as outlined above. Personal information stored on the EGYM app would then be private and only accessible by yourself (the Council would not have access to the data at this point).

Upon ceasing to be a member of South Norfolk leisure you will be prompted to stop sharing your personal data on the EGYM app via an email communication from South Norfolk Council.

After 3 months from you ceasing to be a member, the Council will remove lapsed members from the EGYM Trainer app. South Norfolk Council Leisure will then no longer be able to access an your data.

Should you choose to re-join, you will be prompted to share data again if you so wish.

**How we keep your information**

Information is hosted in cloud-based software (via the EGYM trainer App) and is not downloaded from this secure environment.

**Changes to this notice**

We may amend this privacy notice at any time so please review it frequently. The date below will be amended each time this notice is updated.

This notice was produced February 2025.