

Broadland District Council

Housing team Freedom of Information Act data

This data has been collated to support on with frequently received Freedom of Information Act requests to the Council. This therefore aims to review common requests and collect the relevant data below.

This information will be updated on a quarterly basis.

While we have endeavoured to maintain a consistent reporting standard, some figures may vary based on updated reporting methods.

Locations where further information can be accessed are:	
H-CLIC data	Homelessness statistics - GOV.UK
Norfolk Insight data: Broadland	Housing - LTLA Broadland Report Builder for ArcGIS
GOV.UK Homelessness Statistics	Additional information on Government homeless statistics
Housing Register Waiting Times	Housing register waiting times Broadland and South Norfolk

The data in this document has been sorted into the following sub-categories:

- Homelessness and Temporary Accommodation
- Social Housing and Waiting Lists
- Empty Properties and Land Use
- Domestic Abuse and Refugee Services
- Evictions and Legal Reviews
- Veterans and Special Groups
- Hotel and Accommodation Expenditure
- Housing First and Strategic Models

Homelessness and Temporary Accommodation

Type of information	Data
Number of homeless applications annually	2023/24: 383
	2024/25: 419
Number of people placed in interim accommodation under Sections 188(1) and 189(b) of the Housing Act	Section 188(1): 178
	Section 189(b): 105
Total cost of temporary accommodation (expenditure)	2023/24: £743,920
Number of out-of-area placements	2021/22: 44
	2022/23: 196
	2023/24: 189
Associated costs of out-of-area placements	2021/22: £5,148
	2022/23: £4,765
	2023/24: £9,863

Number of children under 5 in temporary accommodation	Dec 2024: 46 children
Number of households refusing offers outside the borough	Households refusing offers outside area (2024): 15
Temporary Accommodation property purchasing	Properties owned before 2023: 2
	2023/24: 9
	2024/25: 5
	2025/26 (to date, end of Q3): 13

Social Housing and Waiting Lists

To view a fuller breakdown of our Housing Register data, please view information provided under the separate 'Housing Register' document available on the downloads page.

Type of information	Data
Number of accessible housing completions (M4(2), M4(3))	Accessible housing needs* (2025): 94
	*Of those, with wheelchair access: 21
	*Of those, with level access showers: 73
EPC ratings of council-owned properties	Broadland does not own any social housing

Empty Properties and Land Use

Type of information	Data
Number of empty and long-term empty properties	Empty properties (May 2025): 1,115
	Council-owned empty properties: 2
Council budget allocated for reducing empty properties	Budget for reducing empty properties: £20,000
Number of properties brought back into use (if available)	Properties brought back into use via loan (since 2019): 1

Domestic Abuse and Refugee Services

Type of information	Data
Domestic abuse training provided to staff	Training providers: NIDAS, Leeway, Shelter, DAHA, Skillgate
Domestic abuse services funded by the Council	Funded services: NIDAS outreach and Orwell Housing tenancy support

Evictions and Legal Reviews

Type of information	Data
Number of Section 21 eviction cases and longest wait for rehousing	Section 21 eviction wait time (2024): Longest - 3 months
Number of judicial and suitability reviews and outcomes	Section 202 reviews (2023): 8 received, 1 successful
Internal guidance and training materials for housing officers	Training materials used: Shelter, Giles Peaker flowchart, NHAS

Veterans and Special Groups

Type of information	Data
Households (including Veterans) on the Housing Register	January 2023: 14

Hotel and Accommodation Expenditure

Type of information	Data
Total annual expenditure on hotel accommodation for homelessness and refugee-related purposes	2023/24: £743,920
Rent-to-rent spend between 2020–2025	2024/25 (to date): £301,856
Use of caravans, shipping containers, and other non-standard accommodation	Not used by Broadland Council

Housing First and Strategic Models

Type of information	Data
Number of Housing First units and individuals supported	Individuals supported: Up to 15
Funding Sources	Support staff cost: £55,800
	Funding source: MHCLG RSI Grants
Strategic partnerships	Provider: Clarion Housing