

# Statement of Intent for ECO4 and Great British Insulation Scheme

South Norfolk and Broadland District Council's ECO4 and Great British Insulation Scheme

Flexible Eligibility Statement of Intent

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This statement sets out South Norfolk and Broadland District Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) and Great British Insulation schemes which run until March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments. The Great British Insulation Scheme will support the ECO4 scheme in the delivery of predominantly single measures targeted at a wider range of households.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex" and "Great British Insulation Scheme Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold. The Council is publishing this Statement of Intent (Sol), on the 19/01/2024 to confirm that each of the households declared will adhere to at least one of the three available routes outlined below:

**Route 1:** Owner-occupied and private rented sector households with a gross annual income less than £31,000. This cap applies irrespective of the property size, composition, or region.

**Route 2:** Owner-occupied and private rented sector households that meet a combination of two of the following proxies:

- **Proxy 1)** Homes in England in Lower-layer Super Output Area 1-3 (LSOA)<sup>1</sup>, or homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019<sup>2</sup>, or homes in Scotland in "data zone" 1-3 on the Scottish Index of Multiple Deprivation 2020<sup>3</sup>\*
- **Proxy 2)** A person living at the premises is entitled to a Council Tax reduction on the grounds of low-income.

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<sup>1</sup> Published at <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019>. The deciles are published in "File 7: all ranks, deciles and scores for the indices of deprivation, and population denominators".

<sup>2</sup> Published at <https://stats.wales.gov.wales/Catalogue/Community-Safety-and-Social-Inclusion/Welsh-Index-of-Multiple-Deprivation/WIMD-2019>

<sup>3</sup> 2020v2. Published at <http://www.gov.scot/publications/scottish-index-of-multiple-deprivation-2020v2-ranks>

- **Proxy 3)** A person living at the premises is considered to be vulnerable to the cold under the National Institute for Health and Care Excellence (NICE) Guidance NG6: Recommendation 2, for a reason other than their low-income<sup>4\*</sup>
- **Proxy 4)** A child living at the premises is eligible for free school meals, due to low-income<sup>5</sup>
- **Proxy 6)** A household referred to the LA for support by their energy supplier or Citizens Advice or Citizens Advice Scotland, because they have been identified as struggling to pay their electricity and/or gas bills.

\* Note proxies 1 and 3 cannot be used together.

**Route 3:** Owner-occupied and private rented sector households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be adversely affected by living in a cold home. These health conditions must be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

## Scheme eligibility

The Flexible Eligibility scheme will be administered by the Energy Team at South Norfolk and Broadland District Council. The team will handle all enquiries and administration in order to process applications. The authorisation of declarations will be the responsibility of the Housing Standards Senior Manager. In their absence authorisation will fall to the Housing and Health Manager.

For any enquiries relating to this Sol, please contact:

**Name:** Joe Kydd

**Job Title:** Sustainability Officer

**Telephone:** 01603 430627

**Email:** [energy.bdc@southnorfolkandbroadland.gov.uk](mailto:energy.bdc@southnorfolkandbroadland.gov.uk)

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<sup>4</sup> <https://www.nice.org.uk/guidance/ng6/chapter/1-Recommendations#recommendation-2-ensure-there-is-a-singlepointofcontact-health-and-housing-referral-service-for>

<sup>5</sup> Under section 512ZB(4) of the Education Act 1996 or section 53 of the Education (Scotland) Act 1980

## Data Protection

South Norfolk Council and Broadland District Council takes your privacy seriously and will only use your personal data in order to evidence that you meet the outlined criteria for funding and to contact you about your application. All applications should be submitted to the Energy Team who are responsible for verifying and collating associated evidence to confirm household's eligibility and issue a declaration of eligibility. This declaration will then be shared to your selected ECO installer and Ofgem.

All personal data collected or processed by South Norfolk and Broadland District Council for the purposes of ECO4 Flex or Great British Insulation Scheme Flex will be processed and stored in accordance with: the Council's obligations under UK GDPR and the Data Protection Act 2018, the Council's data protection policy, the Information Commissioner's Office Data Sharing Code and other guidance, and Department for Energy Security and Net Zero guidance.

For full details of how we use and store your data see our [ECO4 Flexible Eligibility Privacy Notice](#).

## Managing Director or dedicated responsible person mandatory signature

South Norfolk and Broadland District Council will administer the ECO4 Flex scheme according to the Electricity and Gas (Energy Company Obligation) Order 2022 (ECO4 Order).

The Council will administer Great British Insulation Scheme Flex according to the Electricity and Gas (Energy Company Obligation) Order 2023 (ECO4A Order).

The CEO/ dedicated responsible person of the Council will oversee the process of identifying eligible households under ECO Flex and Great British Insulation Scheme Flex. The Council will notify Ofgem of households that declarations have been issued for via the declaration notification template.



Signature:

Name: Trevor I Holden

Job Title: **Managing Director**

Date of signature: 18/01/24